IMPACT 2022-2023

SERVING OUR COMMUNITY

70% of students accessed
Campus Health or CAPS at least once this year

21,789 distinct students served
Campus Health and CAPS

85,000 visits

- 67,250 prescriptions & OTC items sold
- 57,000 lab tests completed
- 47,500 primary care, same day care & pharmacy (non-Rx) visits
- 45,000 web & phone encounters
- 16,750 CAPS visits
- 10,000 sports medicine & orthopedic visits
- 5,750 gynecology visits
- 3,250 physical therapy visits
- 2,500 x-rays
- 1,750 nutrition visits
- 650 travel clinic visits
- 600 dental patients
- 375 academic interventions
- 911 Campus EMS first-responder encounters
- 2.6 million website & social media content views

98% COMPLIANCE with all infection control standards

98% SUCCESS notifying providers of critical lab results within established standards

99% SUCCESS radiology studies performed that did not require a repeat X-ray

95% SUCCESS routine lab turnaround times within established standards

19 MINUTES Average prescription fill time from order to dispensing

5 MINUTES Campus EMS average response time
A MESSAGE FROM THE DIRECTOR

We are proud of our statistics and accomplishments for 2022-23, and we recognize that they tell only part of our story. Our story begins with amazing students and post-doctoral fellows who challenge us - just as they challenge themselves - to be the very best that we can be in support of their medical and mental health needs. Our story also includes more than 150 Campus Health and CAPS staff members who provide a wide continuum of services in an increasingly challenging health care environment. Our team does an incredible job providing high-quality, accessible and coordinated care designed to specifically support students during their Carolina experience. We take seriously our responsibility to support and maintain the wellbeing of both of our students and our staff, and we remain grateful for the opportunity to serve our fellow Tar Heels!

Ken Pittman, MHA, FACHE