

SERVING OUR COMMUNITY

70%

of students  
accessed  
Campus Health or CAPS  
at least once this year

21,789

distinct  
students  
served  
Campus Health and CAPS



85,000 visits

**67,250**  
prescriptions &  
OTC items sold



**57,000**  
lab tests completed



**47,500**  
primary care, same day  
care & pharmacy  
(non-Rx) visits



**45,000**  
web & phone  
encounters



**16,750**  
CAPS visits



**10,000**  
sports medicine &  
orthopedic visits



**5,750**  
gynecology visits



**3,250**  
physical therapy  
visits



**2,500**  
x-rays



**1,750**  
nutrition visits



**650**  
travel clinic visits



**600**  
dental patients



**375**  
academic interventions



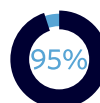
**75**  
Campus EMS first-  
responder encounters



**2.6 million**  
website & social media  
content views



**98% COMPLIANCE**  
with all infection control standards



**95% SUCCESS**  
routine lab turnaround times  
within established standards



**98% SUCCESS**  
notifying providers of critical lab  
results within established standards



**19 MINUTES**  
Average prescription fill time  
from order to dispensing



**99% SUCCESS**  
radiology studies performed that did  
not require a repeat X-ray



**5 MINUTES**  
Campus EMS average  
response time

# SELECTED ACCOMPLISHMENTS



## UPGRADED SCHEDULING

to improve online appointment scheduling system



## UPDATED & EXPANDED CAPS

services including ADHD Clinic, Multicultural Health and Embedded Counselor programs



## COLLABORATED TO EXPAND

Psychiatry Services and Sexual Assault Nurse Examiner Services with UNC Health



## ADDED CAPABILITY

in Campus Health lab to offer comprehensive respiratory panel



## PROVIDED FLU SHOTS

- over 8,000 - to campus community, capturing fifth consecutive College Flu Shot National Championship



## RECRUITED FELLOW

in Sports Medicine Minority Health



## ACHIEVED REACCREDITATION

from Joint Commission, held continuously since 1986



## OFFERED BLOOD TESTING

to determine blood lead levels at no charge to student community

# A MESSAGE FROM THE DIRECTOR

We are proud of our statistics and accomplishments for 2022-23, and we recognize that they tell only part of our story. Our story begins with amazing students and post-doctoral fellows who challenge us - just as they challenge themselves - to be the very best that we can be in support of their medical and mental health needs. Our story also includes more than 150 Campus Health and CAPS staff members who provide a wide continuum of services in an increasingly challenging health care environment. Our team does an incredible job providing high-quality, accessible and coordinated care designed to specifically support students during their Carolina experience. We take seriously our responsibility to support and maintain the wellbeing of both of our students and our staff, and we remain grateful for the opportunity to serve our fellow Tar Heels!

Ken Pittman, MHA, FACHE