**OUR IMPACT 2021-2022**

**76%**

of students accessed Campus Health or CAPS at least once this year

**24,179 distinct students served**

Campus Health and CAPS

**96,387* visits**

40,872* primary care, same day care & pharmacy (non-Rx) visits

16,503 CAPS visits

69,148 insurance claims filed

1.8 million website & social media views

56,229 laboratory tests completed

5,560 gynecology visits

56,401 web and telephone encounters

1,800 dental visits

54,941 prescriptions & OTC items sold

4,136 nutrition visits

2,376 x-rays completed

340 academic interventions

9,914 sports medicine & orthopedic visits

3,982 physical therapy visits

905 weekend visits

1,800 dental visits

**HEALTH EQUITY FOCUS**

**INCREASED PROVIDERS WITH CLINICAL COMPETENCE IN GENDER-AFFIRMING CARE**

**HEALTH EQUITY INTERNS RESEARCHED AND PROVIDED RECOMMENDATIONS TO IMPROVE**

The weekend access charge was an economic barrier to students who might only have free time to access health services on the weekend; eliminating it is a step toward a more equitable campus health community.
## 2021-2022

**CAMPUS HEALTH ACCOMPLISHMENTS**

<table>
<thead>
<tr>
<th>COVID-19 VACCINATION</th>
<th>DENTAL SERVICE &amp; INSURANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provided over 15,500 COVID-19 vaccines and boosters; implemented and operationalized COVID-19 Vaccine Clinic at Student Stores</td>
<td>Implemented and continue operations as site for Campus Smiles Dental Clinic</td>
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<thead>
<tr>
<th>FLU SHOT CHAMPION</th>
<th>CAMPUS EMS LAUNCH</th>
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<tbody>
<tr>
<td>Coordinated and held 20+ flu shot clinics; became national flu shot champions for the fourth straight time</td>
<td>Implemented and continue operations of Campus EMS program with 47 runs and average response time of 4 minutes and 43 seconds</td>
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<tr>
<th>LABORATORY SERVICES ACHIEVEMENTS</th>
<th>EMPLOYEE SUPPORT</th>
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<tr>
<td>Conducted 10,505 COVID-19 tests</td>
<td>Implemented internal Employee Wellness and Diversity, Equity, and Inclusion program for Campus Health and CAPS staff</td>
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<tr>
<td>Implemented Cepheid Lab System for 4 panel respiratory testing and internal rapid STI testing capabilities</td>
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<tr>
<td>Achieved Joint Commission accreditation of Laboratory</td>
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<tr>
<th>RADIOLOGY UPGRADE</th>
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<td>Evaluated, reviewed and replaced $1 million Radiology unit and implemented required system interfaces</td>
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### A MESSAGE FROM THE DIRECTOR

These numbers and accomplishments for 2021-2022 are only part of our story. Our story includes the commitment of my Campus Health and CAPS colleagues - comprising over 150 providers and staff - to continually change, pivot and adapt (during a pandemic, no less!) so that we meet the medical and mental health needs of Carolina students. Balancing quality service and access for our students while improving the well-being of our staff within an inclusive and equitable environment will continue to be our focus. It’s not easy work but our students expect and inspire us to be critical partners in their Carolina experience, and time and time again, our staff prove that they are up to the challenge. I couldn’t be more proud of and grateful for them!

Ken Pittman, MHA FACHE
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