

Student Blue Portal

Introduction

The Student Blue tool is used by students enrolled and who want to enroll in the Student Blue plan. Students will have the ability to manage the health coverage enrollment and waiver process. Most students are required to either enroll in the student health plan or provide proof that they already have creditable coverage through an existing insurance policy.

University administrators will also have access in order to check the status of students' submissions and assist them accordingly.

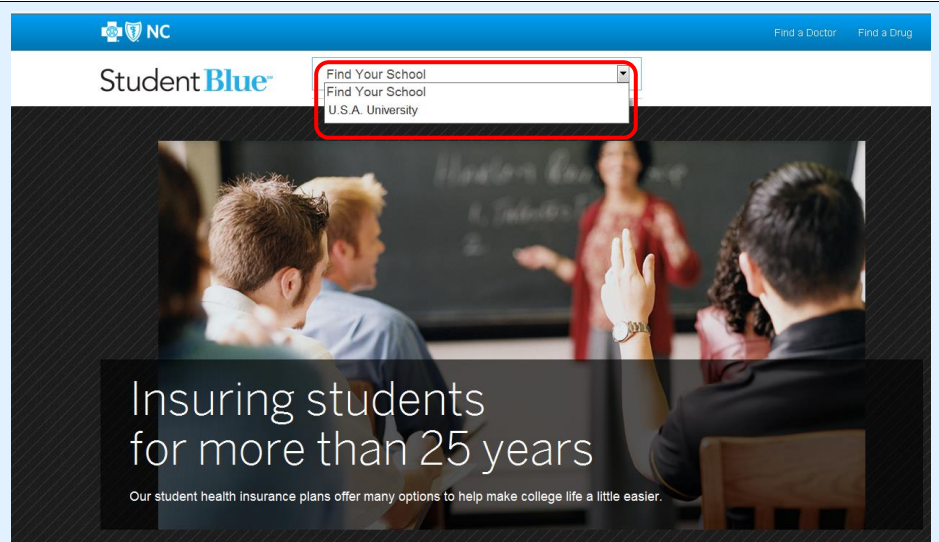
Table of Contents

Introduction	1
Student Enrollment – Already has Login/Password.....	2
Student Enrollment – New User	8
Student Waiver – Already has Login/Password - Domestic.....	13
Student Waiver – New User - Domestic	20
Student Waiver – Already has Login/Password - International.....	26
Student Waiver – New User – International.....	32
Student Blue Dashboard	37
Student Blue – Message Center.....	38
Student Blue – Enrollment and Waiver Status	39
Student Blue – Void Transaction.....	40

Student Enrollment – Already has Login/Password

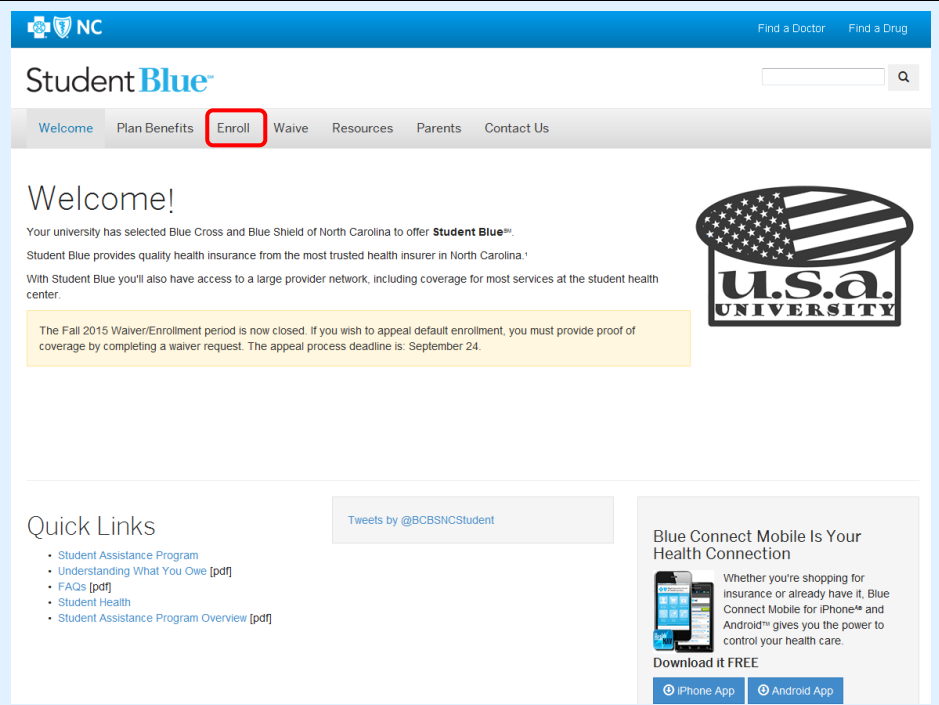
Access the Student Blue website at www.bcbsnc.com/student

On the Student Blue homepage, select your school.



The screenshot shows the top portion of the Student Blue website. At the top left is the Blue Cross and Blue Shield of North Carolina logo. To the right are links for "Find a Doctor" and "Find a Drug". Below the logo is the "Student Blue" brand name. A dropdown menu labeled "Find Your School" is open, showing three options: "Find Your School", "Find Your School", and "U.S.A. University". The dropdown menu is highlighted with a red rectangular box. Below the navigation is a large banner image of a classroom with a teacher and students. Overlaid on the banner is the text "Insuring students for more than 25 years" and a smaller line of text: "Our student health insurance plans offer many options to help make college life a little easier."

Click the **Enroll** tab.



The screenshot shows the main content area of the Student Blue website. At the top left is the Blue Cross and Blue Shield of North Carolina logo. To the right are links for "Find a Doctor" and "Find a Drug". Below the logo is the "Student Blue" brand name and a search bar. A navigation menu contains the following items: "Welcome", "Plan Benefits", "Enroll", "Waive", "Resources", "Parents", and "Contact Us". The "Enroll" tab is highlighted with a red rectangular box. Below the navigation is a "Welcome!" section with the following text: "Your university has selected Blue Cross and Blue Shield of North Carolina to offer Student Blue™. Student Blue provides quality health insurance from the most trusted health insurer in North Carolina. With Student Blue you'll also have access to a large provider network, including coverage for most services at the student health center." To the right of this text is the U.S.A. University logo, which features an American flag design above the text "U.S.A. UNIVERSITY". Below the welcome message is a yellow box with the text: "The Fall 2015 Waiver/Enrollment period is now closed. If you wish to appeal default enrollment, you must provide proof of coverage by completing a waiver request. The appeal process deadline is: September 24." Below this is a "Quick Links" section with a list of links: "Student Assistance Program", "Understanding What You Owe [pdf]", "FAQs [pdf]", "Student Health", and "Student Assistance Program Overview [pdf]". To the right of the quick links is a "Tweets by @BCBSNCStudent" section. At the bottom right is a "Blue Connect Mobile Is Your Health Connection" section with an image of a smartphone and the text: "Whether you're shopping for insurance or already have it, Blue Connect Mobile for iPhone® and Android™ gives you the power to control your health care. Download it FREE". Below this text are two buttons: "iPhone App" and "Android App".

Student Enrollment – Already has Login/Password

If you are not sure you are eligible to enroll, answer the questions and click [Check Eligibility](#).

If you know you are Eligible, click [Enroll Now](#).

NC

Find a Doctor Find a Drug

Student Blue

Welcome Plan Benefits **Enroll** Waive Resources Parents Contact Us

Enroll for Health Insurance

Do You Want To Enroll in a Student Health Plan?

Not sure if you're eligible to enroll? To find out, just answer these questions:

1. Are you an undergraduate taking six credit hours or more, or a graduate student taking nine credit hour(s) or more on your school's main campus?
 Yes No This field is required.
2. Are you eligible to pay the student health fee and receive care at your on-campus health care center?
 Yes No This field is required.
3. Are you seeking a degree or diploma (not a certificate)?
 Yes No This field is required.

[Check Eligibility](#)

You're eligible to enroll in a student health plan.

[Enroll Now](#)

If you're eligible to enroll in a student health plan but are already covered by a health plan other than Student Blue, you're not required to enroll and may request a waiver.

You're not eligible to enroll in a student health plan. No further action is required.

Not eligible to enroll but still want health insurance? Why not shop our [Individual & Family Health Plans](#)? With so many plans to choose from, you're sure to find one that fits your lifestyle.

Still Need Insurance?

Are you graduating? Or, are you and your dependent no longer eligible for a student health plan? You don't need to go without coverage. You can shop our [Individual & Family health plans](#) and get a plan that's just right for you.

If you have previously, registered on the Student Blue site, enter your [User Name](#) and [Password](#).

Click [Login](#).

Student Blue

BlueCross BlueShield of North Carolina

U.S.A. University

Contact Us

Phone:
(888) 351-8283

Email:
email@studentblueinc.com

User Tip:
Have your insurance ID card available to complete the online waiver request.

Welcome to Student BlueSM

Please note: Enrolling in or waiving Student Blue requires that you first have a registered account. If you already have an account, you may [log in](#) to complete the enrollment or waiver request.

[Login](#) [New Users](#)

User Name *

Your email address.

Password *

[Forgot Password?](#)


[Forgot User Name?](#)


*denotes required field

[Login](#)


Student Enrollment – Already has Login/Password


Select **Enroll**.


Student BlueSM Welcome, Ollie Okra 

 BlueCross BlueShield of North Carolina

U.S.A. University

 **DASHBOARD**

 **ENROLLMENTS & WAIVERS** ▶

 **MESSAGE CENTER** ▶

Contact Us


Phone:
(888) 351-8283


Email:
email@studentblueenc.com

User Tip:
Have your insurance ID card available to complete the online waiver request.

Dashboard

The decision deadline for Fall 2015 is **10/31/2015**

 Waiver requests and enrollment requests for Fall 2015 cannot be submitted after **10/31/2015**.

 You have not yet submitted an approved waiver request or enrollment request for Fall 2015.

Enroll with the University-Sponsored Plan

Enroll in Student BlueSM to meet your university's health insurance requirement.

Enroll


Waiver Request

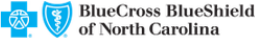
If you already have insurance, you may waive enrollment in Student BlueSM.

Request Waiver



Student Enrollment – Already has Login/Password



Enter the Social Security Number and student contact information.



Student **Blue**SM Welcome, Ollie Okra 

 BlueCross BlueShield of North Carolina

U.S.A. University

 DASHBOARD 

 ENROLLMENTS & WAIVERS 

 MESSAGE CENTER 

Contact Us

Phone:
(888) 351-8283

Email:
email@studentblueinc.com

User Tip:
Have your insurance ID card available to complete the online waiver request.

Enrollment Request - Fall 2022

Student Information

First Name	Ollie
Middle Initial	
Last Name	Okra
Student ID	900377477
Gender	Male
Date of Birth	1/1/1990

Social Security Number

The Affordable Care Act requires most people have health insurance. Providing your Social Security and ITIN numbers helps you get credit for having health insurance.

Student Contact Information

Address 1 *

Address 2

City *

State *

Zip Code *

Student Enrollment – Already has Login/Password

Scroll past contact information.

Select “Yes” or “No”, if you would like to include coverage for abortions.

Select “Yes” or “No”, if you would like to automatically re-enroll for the Spring/Summer semester.

Note: This will also automatically enroll dependents.

Review the Statement of Understanding and select the checkbox.

Would you like to include coverage for abortions (first 16 weeks of pregnancy) at no additional cost?

(If selected, applies to all insured) *

Select Coverage ▼

Re-Enrollment Opt-In

I would like for Student Blue to automatically re-enroll me and any dependents (if applicable) for the Spring/Summer semester.

(Subject to Eligibility Requirements) *

Select Re-Enrollment Opt-In ▼

Notice of Special Enrollment

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance (including Medicaid or Children’s Health Insurance Program (CHIP)) or group health plan coverage, you may be able to enroll yourself and the dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing towards your or your dependents’ other coverage). However, you must request enrollment within 30 days after your or your dependents’ other coverage ends (other than Medicaid or CHIP) or if the employer stops contributing towards your or your dependents’ other coverage and within 60 days after the loss of Medicaid or CHIP eligibility. In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption or foster care, except when adding a dependent child will not change your coverage type or premiums that are owed. For questions or to obtain more information, contact: Blue Cross and Blue Shield of North Carolina
PO Box 2073, Durham, NC 27702
(888) 351-8283

Statement of Understanding

I understand that by signing the below, I am agreeing to the following:

- 1) I certify that I have read and understand the plan brochure section entitled “Eligibility,” and that I am eligible for student coverage [and I understand the refund policy].
- 2) I certify that all statements on this application are complete and true. I understand that for a period of two years from the date of this application, BCBSNC may rescind my policy for any acts or practices that constitute fraud or if I make an intentional misrepresentation of material fact. If fraudulent statements were made, BCBSNC may take legal action at any time.
- 3) As primary applicant, I warrant that I am authorized to agree to the above statements on behalf of all my dependents under age 18. (Applicant spouse and applicant dependents age 18 or older must sign below.) *

Student Enrollment – Already has Login/Password

Scroll past application questions.

Select the checkbox next to the Application Signature.

Click [Submit](#).

Application Signature

Ollie Okra, (or a Parent/Guardian if I am under 18 years of age), have reviewed the application and checked this box as my electronic signature. *

Date Signed
09/08/2015

[Submit](#)

Confirmation Page Appears.

Student **Blue**SM

Welcome, Ollie Okra

 BlueCross BlueShield of North Carolina

U.S.A. University

[DASHBOARD](#)

[ENROLLMENTS & WAIVERS](#)

[MESSAGE CENTER](#)

Contact Us

Phone:
(888) 351-8283

Email:
email@studentbluenc.com

User Tip:

Have your insurance ID card available to complete the online waiver request.

Your enrollment is complete

You have successfully enrolled in Student BlueSM.

Your confirmation number is E-542BE2BED90F4F. A confirmation email will be sent to you from noreply@studentbluenc.com. Please keep a copy for your records.

To view your plan benefits, please visit www.bcbssc.com/student.

Transaction Information

University Name	
Term	Fall 2015
Transaction Type	Enroll
Confirmation #	E-542BE2BED90F4F
Abortion Coverage (If selected, applies to all insured)	Yes
Student Class	Graduate
Student Type	Domestic
Re-Enrollment Spring Opt-In	Yes
Submitted	9/8/2015, 3:46pm EDT

Student Enrollment – New User

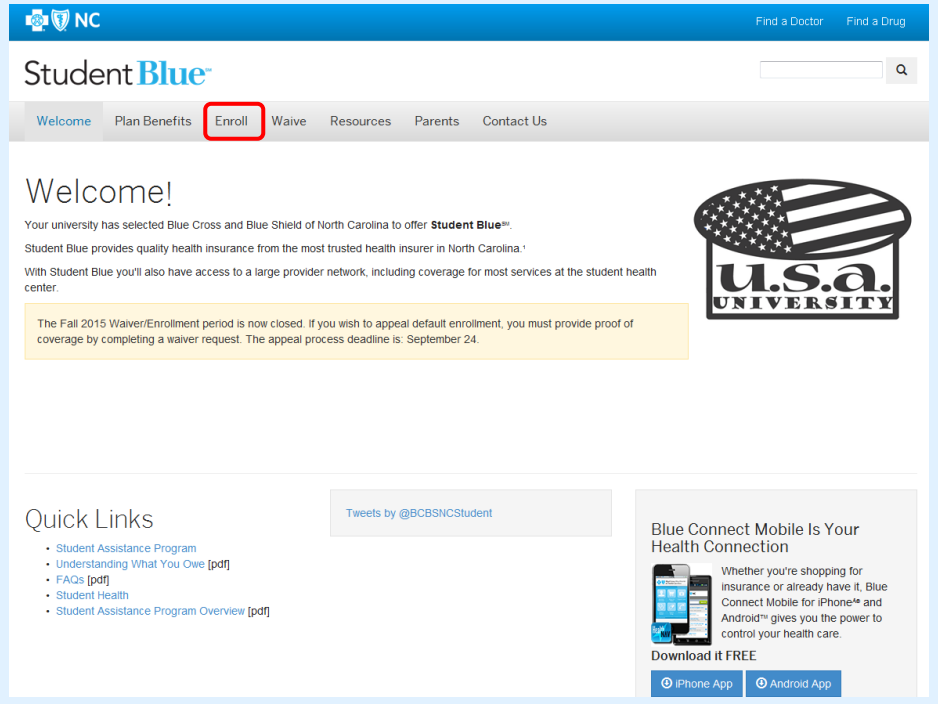
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On the Student Blue homepage, select your school.



The screenshot shows the top navigation bar with the Student Blue logo and a search bar. Below the logo, a dropdown menu is open, showing the text "Find Your School" and "U.S.A. University". The main content area features a large image of students in a classroom with the text "Insuring students for more than 25 years" and "Our student health insurance plans offer many options to help make college life a little easier."

Click the **Enroll** tab.



The screenshot shows the Student Blue homepage with the "Enroll" tab highlighted in the navigation menu. The main content area includes a "Welcome!" message, a notice about the Fall 2015 Waiver/Enrollment period, and a "Quick Links" section with links to "Student Assistance Program", "Understanding What You Owe [pdf]", "FAQs [pdf]", "Student Health", and "Student Assistance Program Overview [pdf]". There is also a "Blue Connect Mobile Is Your Health Connection" section with a "Download it FREE" button for the iPhone and Android apps.

Student Enrollment – New User

If you are not sure you are eligible to enroll, answer the questions and click [Check Eligibility](#).

If you know you are Eligible, click [Enroll Now](#).

NC

Find a Doctor Find a Drug

Student Blue

Welcome Plan Benefits **Enroll** Waive Resources Parents Contact Us

Enroll for Health Insurance

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1. Are you an undergraduate taking six credit hours or more, or a graduate student taking nine credit hour(s) or more on your school's main campus?
 Yes No This field is required.
2. Are you eligible to pay the student health fee and receive care at your on-campus health care center?
 Yes No This field is required.
3. Are you seeking a degree or diploma (not a certificate)?
 Yes No This field is required.

[Check Eligibility](#)

You're eligible to enroll in a student health plan.

[Enroll Now](#)

If you're eligible to enroll in a student health plan but are already covered by a health plan other than Student Blue, you're not required to enroll and may request a waiver.

You're not eligible to enroll in a student health plan. No further action is required.

Not eligible to enroll but still want health insurance? Why not shop our [Individual & Family Health Plans](#)? With so many plans to choose from, you're sure to find one that fits your lifestyle.

Still Need Insurance?
Are you graduating? Or, are you and your dependent no longer eligible for a student health plan? You don't need to go without coverage. You can shop our [Individual & Family health plans](#) and get a plan that's just right for you.

Enter your [Student ID](#) and [Date of Birth](#).

Click [Continue](#).

Student Blue

BlueCross BlueShield of North Carolina

U.S.A. University

Contact Us

Phone:
(888) 351-8283

Email:
email@studentblueinc.com

User Tip:
Have your insurance ID card available to complete the online waiver request.

Welcome to Student BlueSM

Please note: Enrolling in or waiving Student Blue requires that you first have a registered account. If you already have an account, you may log in to complete the enrollment or waiver request.

Login **New Users**

Student information

Unique Student ID *

Your Unique Student ID is issued by your University, it is NOT your social security number or any part of your e-mail address. If you do not know your Student ID, please contact your University for assistance.

Example: 900123456

Date of Birth (mm/dd/yyyy) *

*denotes required field

[Continue](#)

Enter the student information and contact information.

*Note: The University e-mail Address entered here will be the student's **User Name** in the tool.*



U.S.A. University

Contact Us

Phone:
(888) 351-8283

Email:
email@studentbluenc.com

User Tip:

Have your insurance ID card available to complete the online waiver request.

Enrollment Request - Fall 2015

Please note: This process will require you to register, setup your Student Blue user credentials and Enroll into Student Blue.

Student Information

First Name *

Middle Initial

Last Name *

Social Security Number

The Affordable Care Act requires most people have health insurance. Providing your Social Security and ITIN numbers helps you get credit for having health insurance.

Gender *

Select Gender ▼

Student Class *

Select Class ▼

Address 1 *

Address 2

Scroll past contact information.

Select “Yes” or “No,” if you would like to include coverage for abortions.

Select “Yes” or “No,” if you would like to automatically re-enroll for the Spring/Summer semester.

Note: This will also automatically enroll dependents.

Review the Statement of Understanding and select the checkbox.

Would you like to include coverage for abortions (first 16 weeks of pregnancy) at no additional cost?

(If selected, applies to all insured) *

Select Coverage ▾

Re-Enrollment Opt-In

I would like for Student Blue to automatically re-enroll me and any dependents (if applicable) for the Spring/Summer semester.

(Subject to Eligibility Requirements) *

Select Re-Enrollment Opt-In ▾

Notice of Special Enrollment



If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance (including Medicaid or Children’s Health Insurance Program (CHIP)) or group health plan coverage, you may be able to enroll yourself and the dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing towards your or your dependents’ other coverage). However, you must request enrollment within 30 days after your or your dependents’ other coverage ends (other than Medicaid or CHIP) or if the employer stops contributing towards your or your dependents’ other coverage and within 60 days after the loss of Medicaid or CHIP eligibility. In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption or foster care, except when adding a dependent child will not change your coverage type or premiums that are owed. For questions or to obtain more information, contact: Blue Cross and Blue Shield of North Carolina
PO Box 2073, Durham, NC 27702
(888) 351-8283

Statement of Understanding

I understand that by signing the below, I am agreeing to the following:

- 1) I certify that I have read and understand the plan brochure section entitled “Eligibility,” and that I am eligible for student coverage [and I understand the refund policy].
- 2) I certify that all statements on this application are complete and true. I understand that for a period of two years from the date of this application, BCBSNC may rescind my policy for any acts or practices that constitute fraud or if I make an intentional misrepresentation of material fact. If fraudulent statements were made, BCBSNC may take legal action at any time.
- 3) As primary applicant, I warrant that I am authorized to agree to the above statements on behalf of all my dependents under age 18. (Applicant spouse and applicant dependents age 18 or older must sign below.) *

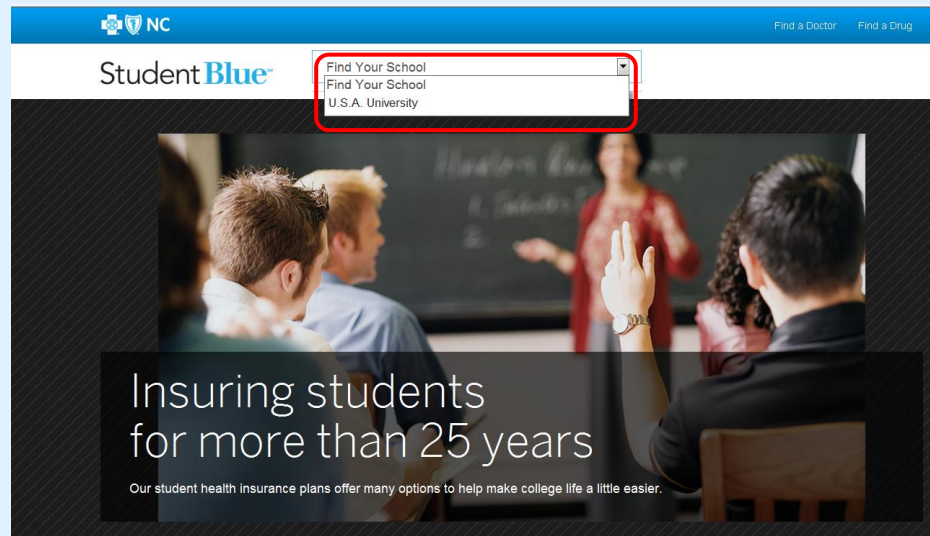
Student Enrollment – New User

<p>Scroll past application questions.</p> <p>Select the checkbox next to the Application Signature.</p> <p>Click Submit.</p>	<div style="border: 1px solid #ccc; padding: 10px;"> <h3 style="margin: 0;">Application Signature</h3> <hr/> <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="flex: 1;"> <input checked="" type="checkbox"/> Ollie Okra, (or a Parent/Guardian if I am under 18 years of age), have reviewed the application and checked this box as my electronic signature. * </div> <div style="text-align: right;"> Date Signed 09/08/2015 </div> </div> <div style="text-align: center; margin-top: 20px;"> Submit </div> </div>																		
<p>Confirmation Page Appears.</p>	<div style="border: 1px solid #ccc; padding: 10px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> <div style="text-align: center;">  <p>Student Blue™</p> <p>BlueCross BlueShield of North Carolina</p> </div> <div style="text-align: right;"> <p>Welcome, Ollie Okra</p>  </div> </div> <div style="background-color: #0070c0; color: white; padding: 5px; text-align: center; font-weight: bold; font-size: 1.2em;">U.S.A. University</div> <div style="display: flex; margin-top: 10px;"> <div style="flex: 1; border-right: 1px solid #ccc; padding-right: 10px;"> <ul style="list-style-type: none"> <li style="margin-bottom: 10px;">DASHBOARD <li style="margin-bottom: 10px;">ENROLLMENTS & WAIVERS <li style="margin-bottom: 10px;">MESSAGE CENTER <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px; text-align: center;"> <p>Contact Us</p> <p>Phone: (888) 351-8283</p> <p>Email: email@studentbluenc.com</p> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px; text-align: center;"> <p>User Tip:</p> <p>Have your insurance ID card available to complete the online waiver request.</p> </div> </div> <div style="flex: 2; padding-left: 10px;"> <h3 style="margin: 0;">Your enrollment is complete</h3> <p>You have successfully enrolled in Student BlueSM.</p> <p>Your confirmation number is E-542BE2BED90F4F. A confirmation email will be sent to you from noreply@studentbluenc.com. Please keep a copy for your records.</p> <p>To view your plan benefits, please visit www.bcbnsnc.com/student.</p> <h3 style="margin: 10px 0;">Transaction Information</h3> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>University Name</td><td>Appalachian State University</td></tr> <tr><td>Term</td><td>Fall 2015</td></tr> <tr><td>Transaction Type</td><td>Enroll</td></tr> <tr><td>Confirmation #</td><td>E-542BE2BED90F4F</td></tr> <tr><td>Abortion Coverage (If selected, applies to all insured)</td><td>Yes</td></tr> <tr><td>Student Class</td><td>Graduate</td></tr> <tr><td>Student Type</td><td>Domestic</td></tr> <tr><td>Re-Enrollment Spring Opt-In</td><td>Yes</td></tr> <tr><td>Submitted</td><td>9/8/2015, 3:46pm EDT</td></tr> </table> </div> </div> </div>	University Name	Appalachian State University	Term	Fall 2015	Transaction Type	Enroll	Confirmation #	E-542BE2BED90F4F	Abortion Coverage (If selected, applies to all insured)	Yes	Student Class	Graduate	Student Type	Domestic	Re-Enrollment Spring Opt-In	Yes	Submitted	9/8/2015, 3:46pm EDT
University Name	Appalachian State University																		
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Student Waiver – Already has Login/Password - Domestic

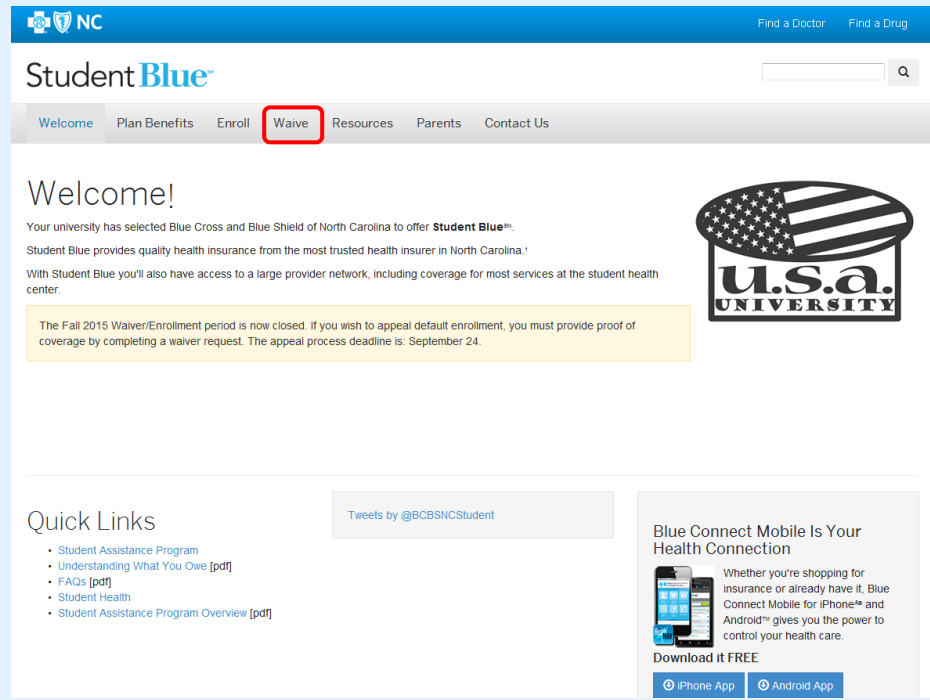
Access the Student Blue website at www.bcbsnc.com/student

On the Student Blue homepage, select your school.



The screenshot shows the top portion of the Student Blue website. At the top left is the logo for Blue Cross and Blue Shield of North Carolina (NC). To the right are links for 'Find a Doctor' and 'Find a Drug'. Below the logo is the 'Student Blue' brand name. A dropdown menu is open, showing three options: 'Find Your School', 'Find Your School', and 'U.S.A. University'. The 'U.S.A. University' option is highlighted with a red box. Below the dropdown is a large banner image of a classroom with a teacher and students. The text on the banner reads 'Insuring students for more than 25 years' and 'Our student health insurance plans offer many options to help make college life a little easier.'

Click the **Waive** tab.



The screenshot shows the full Student Blue homepage. At the top is the NC logo and 'Find a Doctor'/'Find a Drug' links. Below is the 'Student Blue' logo and a search bar. A navigation menu contains 'Welcome', 'Plan Benefits', 'Enroll', 'Waive', 'Resources', 'Parents', and 'Contact Us'. The 'Waive' tab is highlighted with a red box. The main content area starts with 'Welcome!' followed by text: 'Your university has selected Blue Cross and Blue Shield of North Carolina to offer Student Blue™. Student Blue provides quality health insurance from the most trusted health insurer in North Carolina. With Student Blue you'll also have access to a large provider network, including coverage for most services at the student health center.' A yellow box contains a notice: 'The Fall 2015 Waiver/Enrollment period is now closed. If you wish to appeal default enrollment, you must provide proof of coverage by completing a waiver request. The appeal process deadline is: September 24.' To the right is the 'U.S.A. UNIVERSITY' logo. At the bottom, there is a 'Quick Links' section with links to 'Student Assistance Program', 'Understanding What You Owe [pdf]', 'FAQs [pdf]', 'Student Health', and 'Student Assistance Program Overview [pdf]'. A 'Tweets by @BCSNCStudent' section is also present. On the right, there is a 'Blue Connect Mobile Is Your Health Connection' section with a 'Download it FREE' button and links for 'iPhone App' and 'Android App'.

Student Waiver – Already has Login/Password - Domestic

Click [Request a Waiver](#).

The screenshot shows the Student Blue website interface. At the top, there is a blue navigation bar with the Student Blue logo and links for 'Find a Doctor' and 'Find a Drug'. Below the navigation bar, there is a search bar and a menu with options: 'Welcome', 'Plan Benefits', 'Enroll', 'Waive', 'Resources', 'Parents', and 'Contact Us'. The main heading is 'Waive Health Insurance'. Below this heading, there is a sub-heading: 'If you're already covered by a health plan other than Student Blue, you can request a waiver for your student health plan.' A red rectangular box highlights a button labeled 'Request a Waiver'. To the right of the text is the U.S.A. University logo, which features an American flag design above the text 'U.S.A. UNIVERSITY'.

If you have previously, registered on the Student Blue site, enter your [User Name](#) and [Password](#).

Click [Login](#).

The screenshot shows the Student Blue website login page. At the top, there is a blue navigation bar with the Student Blue logo and the text 'BlueCross BlueShield of North Carolina'. Below the navigation bar, there is a blue banner with the text 'U.S.A. University'. On the left side, there is a 'Contact Us' section with the phone number '(888) 351-8283' and the email address 'email@studentblueinc.com'. Below this is a 'User Tip' section: 'Have your insurance ID card available to complete the online waiver request.' The main content area is titled 'Welcome to Student BlueSM'. Below the title, there is a note: 'Please note: Enrolling in or waiving Student Blue requires that you first have a registered account. If you already have an account, you may log in to complete the enrollment or waiver request.' A red rounded rectangular box highlights the login form, which includes a 'Login' button, a 'New Users' button, and input fields for 'User Name *', 'Your email address.', and 'Password *'. There are also links for 'Forgot Password?' and 'Forgot User Name?'. At the bottom of the form, there is a note '*denotes required field' and a pink 'Login' button. To the right of the form is the U.S.A. University logo.

Student Waiver – Already has Login/Password - Domestic

Select [Request Waiver](#).

Student **Blue**SM
BlueCross BlueShield
of North Carolina

Welcome, Ollie Okra

U.S.A. University

- DASHBOARD
- ENROLLMENTS & WAIVERS
- MESSAGE CENTER

Contact Us
Phone: (888) 351-8283
Email: email@studentblueenc.com

User Tip:
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[Enroll](#)

Waiver Request

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[Request Waiver](#)

Student Waiver – Already has Login/Password - Domestic

Enter Primary and Secondary email address.



U.S.A. University

[DASHBOARD](#)

[ENROLLMENTS & WAIVERS](#)

[MESSAGE CENTER](#)

Contact Us

Phone:
(111) 111-1111

Email:
info@studentblue.com

User Tip:

Have your insurance ID card available to complete the online waiver request.

Waiver Request - Fall 2015

If you already have insurance, submit your insurance information below to request a waiver.

Your insurance information will need to be verified each semester.

Student Information

First Name	sidney
Middle Initial	
Last Name	squash
Student Id	850277377
Gender	Male
Date of Birth (mm/dd/yyyy)	1/1/1980

Email Address *

Confirm Primary Email Address *

Secondary Email Address (e.g. Parent's Email)

Confirm Secondary Email Address

Student Waiver – Already has Login/Password - Domestic

Scroll past Email Address.

Enter the Insurance Policy and Health Insurer information.

Policy Information

Policy Number *

Depending on your insurance provider this number may be listed as a Policy, Member, Account, Enrollee, or Subscriber identification number.

Group/Plan Number

Policy Holder First Name *

Policy Holder Middle Initial

Policy Holder Last Name *

Relation to Policy Holder *

Health Insurer Contact Information

Insurance Company *

Company Address 1

Company Address 2

Company City

Company State

Company Zip Code

Student Waiver – Already has Login/Password - Domestic

<p>Scroll past policy and health carrier information.</p> <p>Select the Add Proof of Coverage button.</p> <p>Browse and locate desired document and select open.</p> <p><i>Note: Proof of Waiver is optional for domestic, but required for international.</i></p>	<h3>Proof of Coverage</h3> <p>You may upload any documentations from your insurance carrier which display your policy's effective dates of active coverage and any pertinent information.</p> <p>Examples of proof: Insurance Card, Confirmation Letter, Statement of Coverage, etc</p> <p>Add Proof of Coverage (optional)</p> <p>Acceptable file types: .PDF, .JPG, .PNG</p> <p>Acceptable file sizes: 10 MB per file</p>
<p>Select “Yes” or “No,” if you would like to automatically resubmit waiver for the Spring/Summer semester.</p>	<h3>Resubmission Opt-In</h3> <p>I would like for Student Blue to automatically re-submit my waiver request in the spring semester *</p> <p><input type="text" value="Yes"/></p>
<p>Select the check box and certify the information provided is accurate.</p> <p>Click Submit.</p>	<h3>Waiver Agreements</h3> <p><input type="checkbox"/> Certification - I attest that the above information is accurate and authorize its verification. I realize that if the waiver information is found to be invalid, the waiver request will be denied. *</p> <p>Submit</p>

Student Waiver – Already has Login/Password - Domestic

Confirmation page appears.

Waiver requests will result in one of the following responses:

- **Approved:** the waiver is approved. No further action is required. The student receives an e-mail confirmation. Students can also view the confirmation e-mail in the Message Center.
- **Denied:** the waiver request is denied. The student will be contacted by e-mail.
- **Pending:** the waiver is placed in a pending status because more information or research is required. The student will be contacted by e-mail to follow up. Students will receive a waiver request decision e-mail within 5 business days of submission.

The screenshot shows the Student Blue website interface. At the top, the logo for Student Blue and BlueCross BlueShield of North Carolina is visible, along with a user greeting 'Welcome, sidney squash' and a settings icon. Below the logo is a blue banner for 'U.S.A. University'. The main content area is titled 'Waiver Pending' and features two notification boxes: a green one stating 'Your waiver application has been received.' and a yellow one stating 'Your waiver is currently Pending'. Below these, a message asks the user to check their e-mail for updates. A table displays the user's profile information:

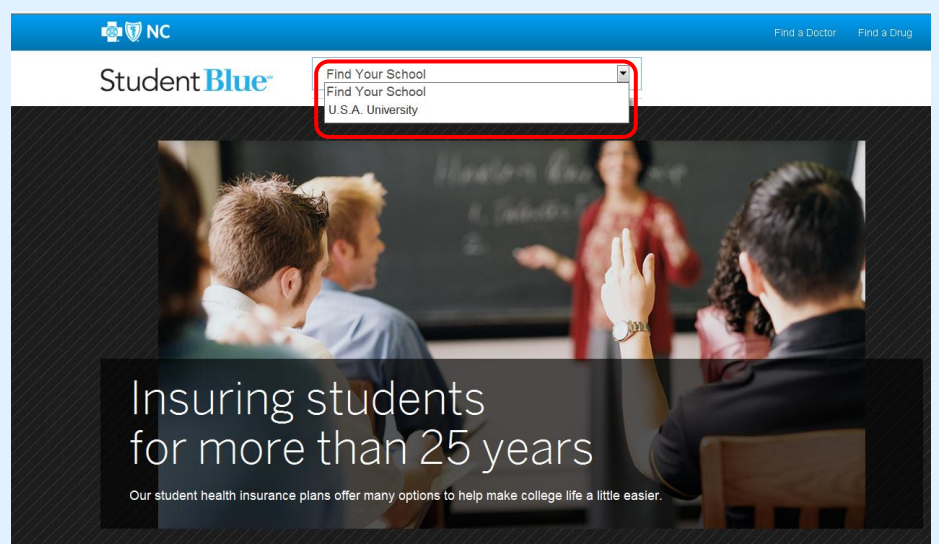
Status	Pending
First Name	sidney
Middle Initial	
Last Name	squash
Student Id	850277377
Email Address	

On the left side of the dashboard, there are navigation links for 'DASHBOARD', 'ENROLLMENTS & WAIVERS', and 'MESSAGE CENTER'. Below these are contact information for 'Contact Us' (Phone: (111) 111-1111, Email: info@studentblue.com) and a 'User Tip' about having an insurance ID card available.

Student Waiver – New User - Domestic

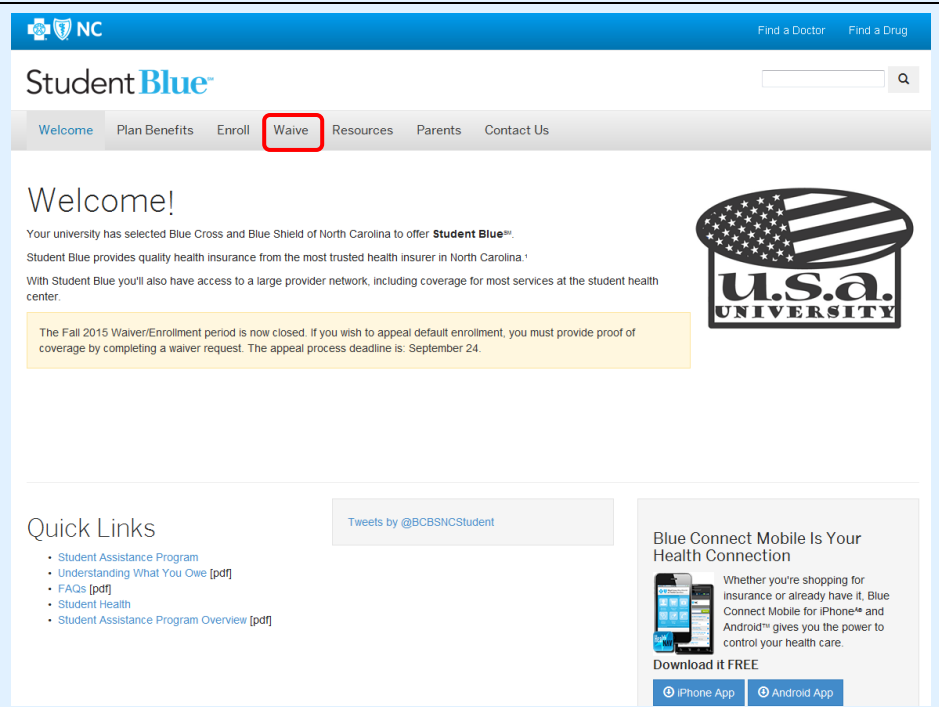
Access the Student Blue website at www.bcbsnc.com/student.

On the Student Blue homepage, select your school.



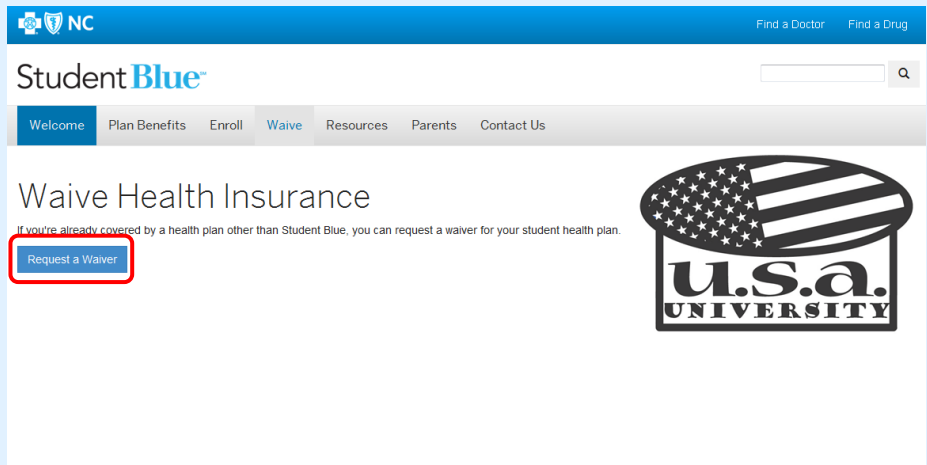
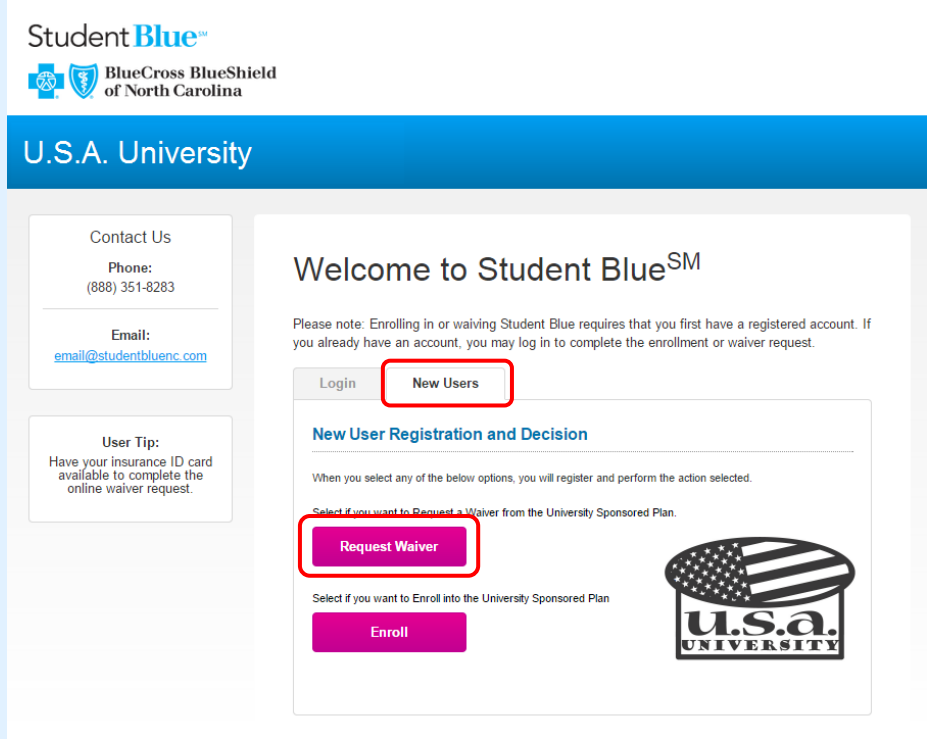
The screenshot shows the top navigation bar of the Student Blue website. The 'Find Your School' dropdown menu is open, and the option 'U.S.A. University' is selected and highlighted with a red box. Below the navigation bar is a large banner image of a classroom with the text 'Insuring students for more than 25 years' and a sub-headline 'Our student health insurance plans offer many options to help make college life a little easier.'

Click the **Waive** tab.



The screenshot shows the Student Blue website with the 'Waive' tab highlighted in the navigation menu with a red box. The main content area displays a 'Welcome!' message and a 'U.S.A. UNIVERSITY' logo. A yellow box contains a notice: 'The Fall 2015 Waiver/Enrollment period is now closed. If you wish to appeal default enrollment, you must provide proof of coverage by completing a waiver request. The appeal process deadline is: September 24.' Below the main content are sections for 'Quick Links' and 'Blue Connect Mobile Is Your Health Connection'.

Student Waiver – New User - Domestic

<p>Click Request a Waiver.</p>	 <p>The screenshot shows the 'Waive Health Insurance' page on the Student Blue website. At the top, there is a navigation bar with 'Welcome', 'Plan Benefits', 'Enroll', 'Waive', 'Resources', 'Parents', and 'Contact Us'. The main heading is 'Waive Health Insurance'. Below it, a sub-heading reads: 'If you're already covered by a health plan other than Student Blue, you can request a waiver for your student health plan.' A red box highlights the 'Request a Waiver' button. To the right is the U.S.A. University logo.</p>
<p>Select the New User tab.</p> <p>Click Enroll.</p>	 <p>The screenshot shows the 'New User Registration and Decision' page on the Student Blue website. At the top, there is a navigation bar with 'U.S.A. University'. Below it, there is a 'Contact Us' section with phone and email information. The main heading is 'Welcome to Student BlueSM'. Below it, a sub-heading reads: 'New User Registration and Decision'. A red box highlights the 'New Users' tab. Below it, there is a 'Request Waiver' button and an 'Enroll' button. To the right is the U.S.A. University logo.</p>

Student Waiver – New User - Domestic

Enter your **Student ID** and **Date of Birth**.

Click **Continue**.

Student BlueSM
BlueCross BlueShield of North Carolina

U.S.A. University

Contact Us
Phone: (888) 351-8283
Email: email@studentbluenc.com

User Tip:
Have your insurance ID card available to complete the online waiver request.

Welcome to Student BlueSM

Please note: Enrolling in or waiving Student Blue requires that you first have a registered account. If you already have an account, you may log in to complete the enrollment or waiver request.

Login New Users

Student Information

Unique Student ID *

Your Unique Student ID is issued by your University, it is NOT your social security number or any part of your e-mail address. If you do not know your Student ID, please contact your University for assistance.

Example: 900123456

Date of Birth (mm/dd/yyyy) *

*denotes required field

Continue

Enter Student Information.

Student BlueSM
BlueCross BlueShield of North Carolina

U.S.A. University

Contact Us
Phone: (888) 351-8283
Email: email@studentbluenc.com

User Tip:
Have your insurance ID card available to complete the online waiver request.

Waiver Request - Fall 2015

If you already have insurance, submit your insurance information below to request a waiver.
Your insurance information will need to be verified each semester.

Student Information

First Name *

Middle Initial

Last Name *

Student Waiver – New User - Domestic

Scroll past Student Information.

Enter the Insurance Policy and Health Insurer information.

Policy Information

Policy Number *

Depending on your insurance provider this number may be listed as a Policy, Member, Account, Enrollee, or Subscriber identification number.

Group/Plan Number

Policy Holder First Name *

Policy Holder Middle Initial

Policy Holder Last Name *

Relation to Policy Holder *

Health Insurer Contact Information

Insurance Company *

Company Address 1

Company Address 2

Company City

Company State

Company Zip Code

Student Waiver – New User - Domestic

<p>Scroll past policy and health carrier information.</p> <p>Select the Add Proof of Coverage button.</p> <p>Browse and locate desired document and select open.</p> <p><i>Note: Proof of Waiver is optional for domestic, but required for international.</i></p>	<h3>Proof of Coverage</h3> <p>You may upload any documentations from your insurance carrier which display your policy's effective dates of active coverage and any pertinent information.</p> <p>Examples of proof: Insurance Card, Confirmation Letter, Statement of Coverage, etc</p> <p>Add Proof of Coverage (optional)</p> <p>Acceptable file types: .PDF, .JPG, .PNG</p> <p>Acceptable file sizes: 10 MB per file</p>
<p>Select "Yes" or "No", if you would like to automatically resubmit waiver for the Spring/Summer semester.</p>	<h3>Resubmission Opt-In</h3> <p>I would like for Student Blue to automatically re-submit my waiver request in the spring semester *</p> <p>Yes ▼</p>
<p>Select the check box and certify the information provided is accurate.</p> <p>Click Submit.</p>	<h3>Waiver Agreements</h3> <p><input type="checkbox"/> Certification - I attest that the above information is accurate and authorize its verification. I realize that if the waiver information is found to be invalid, the waiver request will be denied. *</p> <p>Submit</p>

Student Waiver – New User - Domestic

Confirmation page appears.

Waiver requests will result in one of the following responses:

- **Approved:** the waiver is approved. No further action is required. The student receives an e-mail confirmation. Students can also view the confirmation e-mail in the Message Center.
- **Denied:** the waiver request is denied. The student will be contacted by e-mail.
- **Pending:** the waiver is placed in a pending status because more information or research is required. The student will be contacted by e-mail to follow up. Students will receive a waiver request decision e-mail within 5 business days of submission.

The screenshot shows the Student Blue website interface. At the top, the logo for Student Blue and BlueCross BlueShield of North Carolina is visible, along with a user greeting 'Welcome, sidney squash' and a settings icon. Below the logo is a blue banner for 'U.S.A. University'. The main content area is titled 'Waiver Pending' and features two status messages: a green box indicating 'Your waiver application has been received.' and a yellow box indicating 'Your waiver is currently Pending'. Below these messages, a note asks the user to check their e-mail for updates. A table displays the user's details:

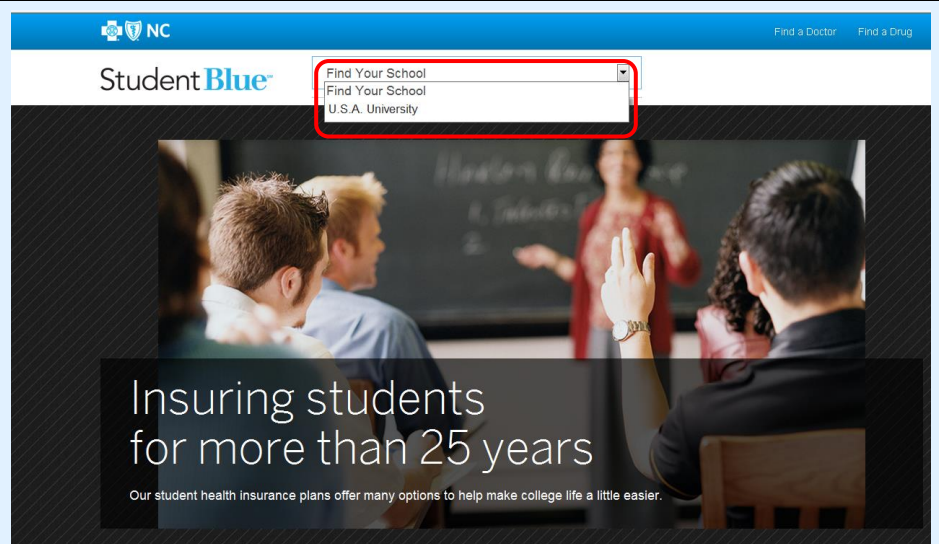
Status	Pending
First Name	sidney
Middle Initial	
Last Name	squash
Student Id	850277377
Email Address	

On the left side of the page, there is a navigation menu with links for 'DASHBOARD', 'ENROLLMENTS & WAIVERS', and 'MESSAGE CENTER'. Below the menu is a 'Contact Us' section with phone and email information, and a 'User Tip' section advising users to have their insurance ID card available.

Student Waiver – Already has Login/Password - International

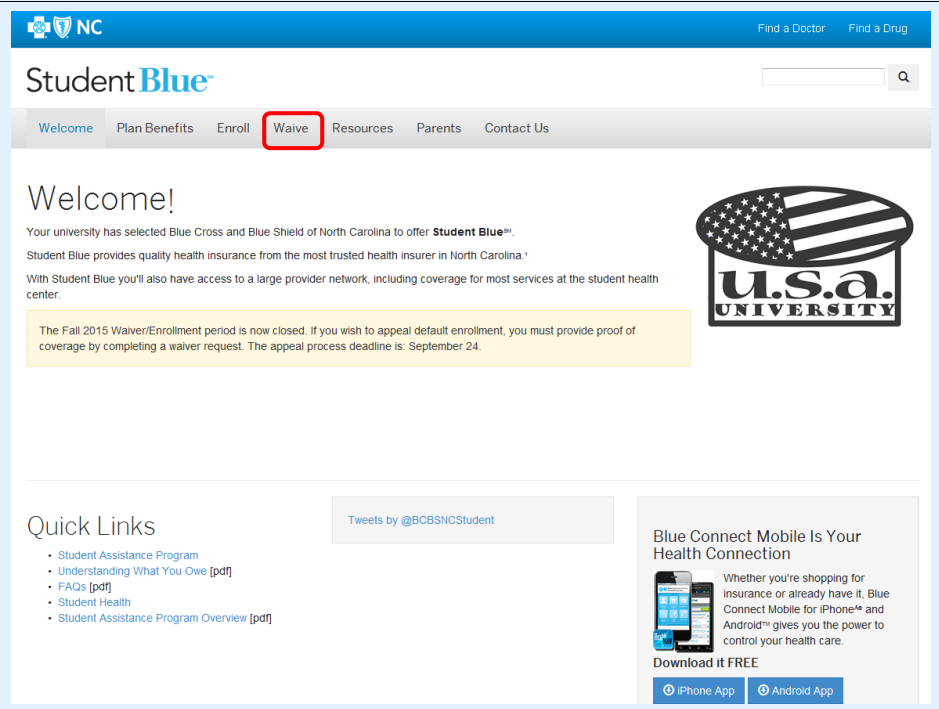
Access the Student Blue website at www.bcbsnc.com/student.

On the Student Blue homepage, select your school.



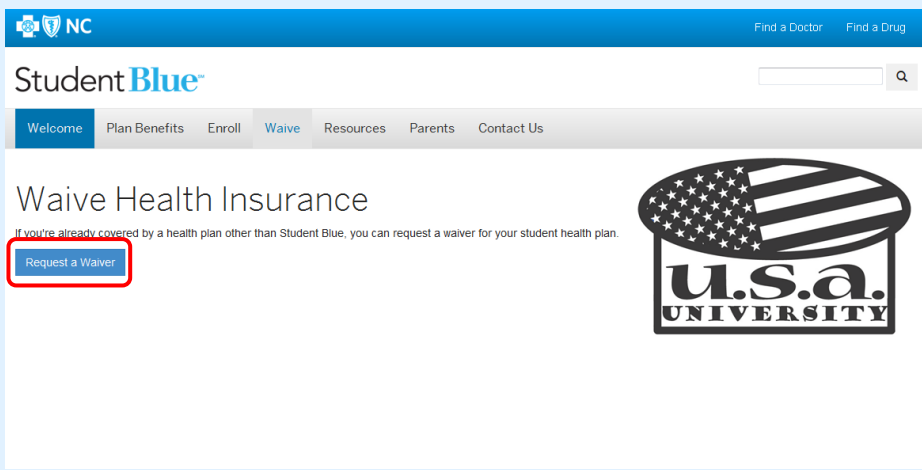
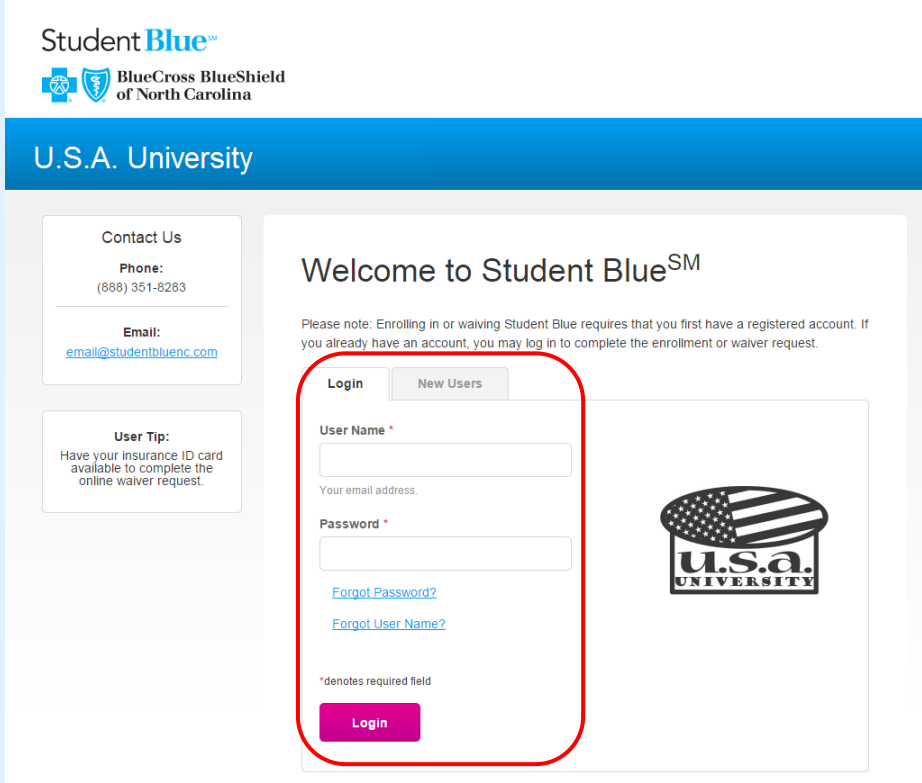
The screenshot shows the Student Blue homepage. At the top, there is a blue navigation bar with the NC logo and links for 'Find a Doctor' and 'Find a Drug'. Below this is the 'Student Blue' logo and a search bar. A dropdown menu is open, showing options: 'Find Your School', 'Find Your School', and 'U.S.A. University'. The dropdown is highlighted with a red box. The main content area features a large image of students in a classroom with the text 'Insuring students for more than 25 years' and a sub-headline 'Our student health insurance plans offer many options to help make college life a little easier.'

Click the **Waive** tab.

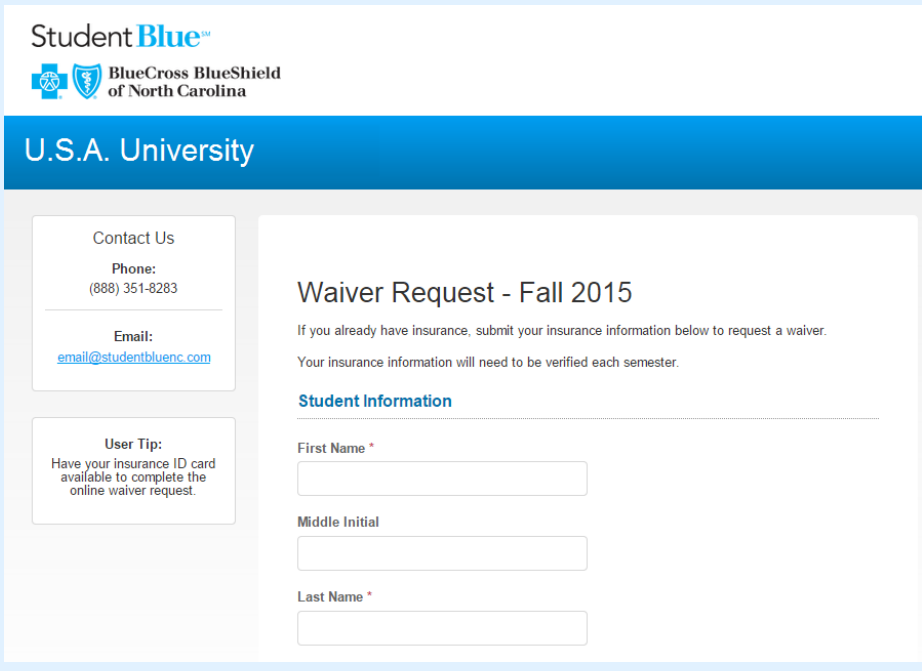
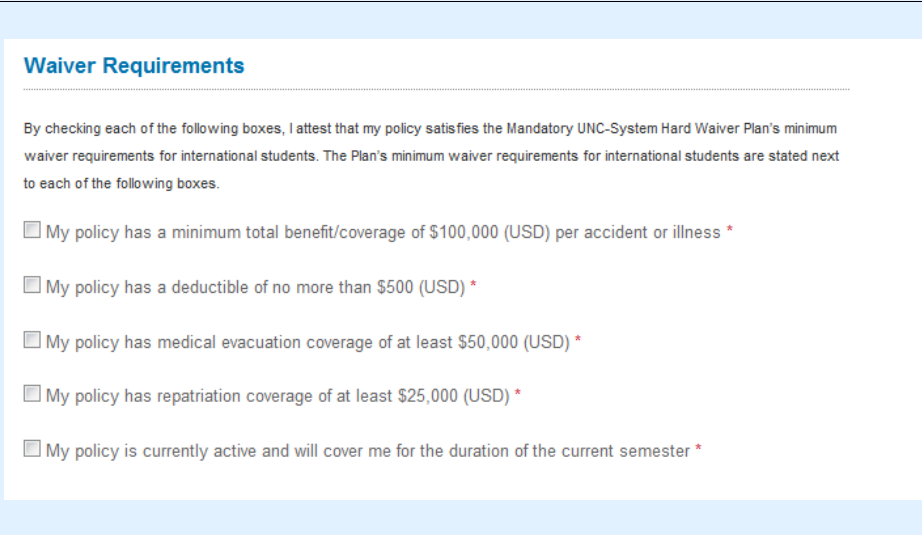


The screenshot shows the Student Blue website. At the top, there is a blue navigation bar with the NC logo and links for 'Find a Doctor' and 'Find a Drug'. Below this is the 'Student Blue' logo and a search bar. A navigation menu is visible with tabs: 'Welcome', 'Plan Benefits', 'Enroll', 'Waive', 'Resources', 'Parents', and 'Contact Us'. The 'Waive' tab is highlighted with a red box. The main content area features a 'Welcome!' message, a paragraph about the university's selection of Student Blue, and a yellow box with a waiver request deadline. Below this is a 'Quick Links' section with a list of links: 'Student Assistance Program', 'Understanding What You Owe [pdf]', 'FAQs [pdf]', 'Student Health', and 'Student Assistance Program Overview [pdf]'. There is also a 'Tweets by @BCBSNCStudent' section and a 'Blue Connect Mobile Is Your Health Connection' section with a 'Download it FREE' button and links for 'iPhone App' and 'Android App'.

Student Waiver – Already has Login/Password - International

<p>Click Request a Waiver.</p>	 <p>The screenshot shows the Student Blue website interface. At the top, there is a navigation bar with 'Student Blue' and a search bar. Below the navigation bar, there are tabs for 'Welcome', 'Plan Benefits', 'Enroll', 'Waive', 'Resources', 'Parents', and 'Contact Us'. The main heading is 'Waive Health Insurance'. Below this heading, there is a sub-heading: 'If you're already covered by a health plan other than Student Blue, you can request a waiver for your student health plan.' A blue button labeled 'Request a Waiver' is highlighted with a red rectangular box. To the right of the text is the U.S.A. University logo, which features an American flag design above the text 'U.S.a. UNIVERSITY'.</p>
<p>If you have previously, registered on the Student Blue site, enter your User Name and Password.</p> <p>Click Login.</p>	 <p>The screenshot shows the Student Blue website login page. At the top, there is a navigation bar with 'Student Blue' and 'BlueCross BlueShield of North Carolina'. Below the navigation bar, there is a blue banner with 'U.S.A. University'. On the left side, there is a 'Contact Us' section with phone and email information, and a 'User Tip' section. The main heading is 'Welcome to Student BlueSM'. Below this heading, there is a note: 'Please note: Enrolling in or waiving Student Blue requires that you first have a registered account. If you already have an account, you may log in to complete the enrollment or waiver request.' There are two tabs: 'Login' and 'New Users'. The 'Login' tab is selected. Below the tabs, there are two input fields: 'User Name *' and 'Password *'. Below the 'Password *' field, there are two links: 'Forgot Password?' and 'Forgot User Name?'. Below the links, there is a note: '*denotes required field'. A pink 'Login' button is highlighted with a red rounded rectangular box. To the right of the login form is the U.S.A. University logo.</p>

Student Waiver – Already has Login/Password - International

<p>Enter Student and Account Information.</p>	
<p>Scroll past Student Information.</p> <p>Review the Waiver Requirements and select all that apply.</p> <p><i>Note: The international student must meet and attest to each of these requirements by checking each box.</i></p>	

Student Waiver – Already has Login/Password - International

Scroll past Waiver Requirements.

Enter the Policy and Health Carrier Information.

Policy Information

Policy Number *

Depending on your insurance provider this number may be called Policy Number, Member Number, Account Number, or Subscriber Number.

Group/Plan Number

Policy Holder First Name *

Policy Holder Middle Initial

Policy Holder Last Name *

Relation to Policy Holder *

Health Carrier Contact Information

Insurance Company Name *

Company Address 1

Student Waiver – Already has Login/Password - International

<p>Scroll past policy and health carrier information.</p> <p>Select the Add Proof of Coverage button.</p> <p>Browse and locate desired document and select open.</p> <p><i>Note: Proof of Waiver is optional for domestic, but required for international.</i></p>	<p>Proof of Coverage</p> <p>You may upload any documentations from your insurance carrier which display your policy's effective dates of active coverage and any pertinent information.</p> <p>Examples of proof: Insurance Card, Confirmation Letter, Statement of Coverage, etc</p> <p>Add Proof of Coverage (Required)</p> <p>Acceptable file types: .PDF, .JPG, .PNG</p> <p>Acceptable file sizes: 10 MB per file</p>
<p>Select "Yes" or "No", if you would like to automatically resubmit waiver for the Spring/Summer semester.</p>	<p>Resubmission Opt-In</p> <p>I would like for Student Blue to automatically re-submit my waiver request in the spring semester *</p> <p>Yes ▼</p>
<p>Select the check box and certify the information provided is accurate.</p> <p>Click Submit.</p>	<p>Waiver Agreements</p> <p><input type="checkbox"/> Certification - I attest that the above information is accurate and authorize its verification. I realize that if the waiver information is found to be invalid, the waiver request will be denied. *</p> <p>Submit</p>

Student Waiver – Already has Login/Password - International

Confirmation page appears.

Waiver requests will result in one of the following responses:

- **Approved:** the waiver is approved. No further action is required. The student receives an e-mail confirmation. Students can also view the confirmation e-mail in the Message Center.
- **Denied:** the waiver request is denied. The student will be contacted by e-mail.
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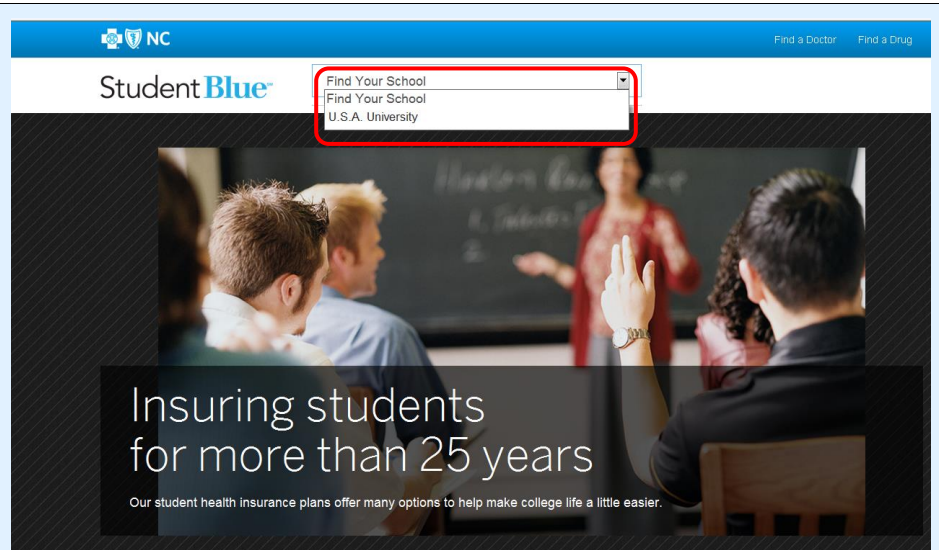
Status	Pending
First Name	sidney
Middle Initial	
Last Name	squash
Student Id	850277377
Email Address	

On the left side of the dashboard, there are navigation links for 'DASHBOARD', 'ENROLLMENTS & WAIVERS', and 'MESSAGE CENTER'. Below these are contact information for 'Contact Us' (Phone: (111) 111-1111, Email: info@studentblue.com) and a 'User Tip' about insurance ID cards.

Student Waiver – New User – International

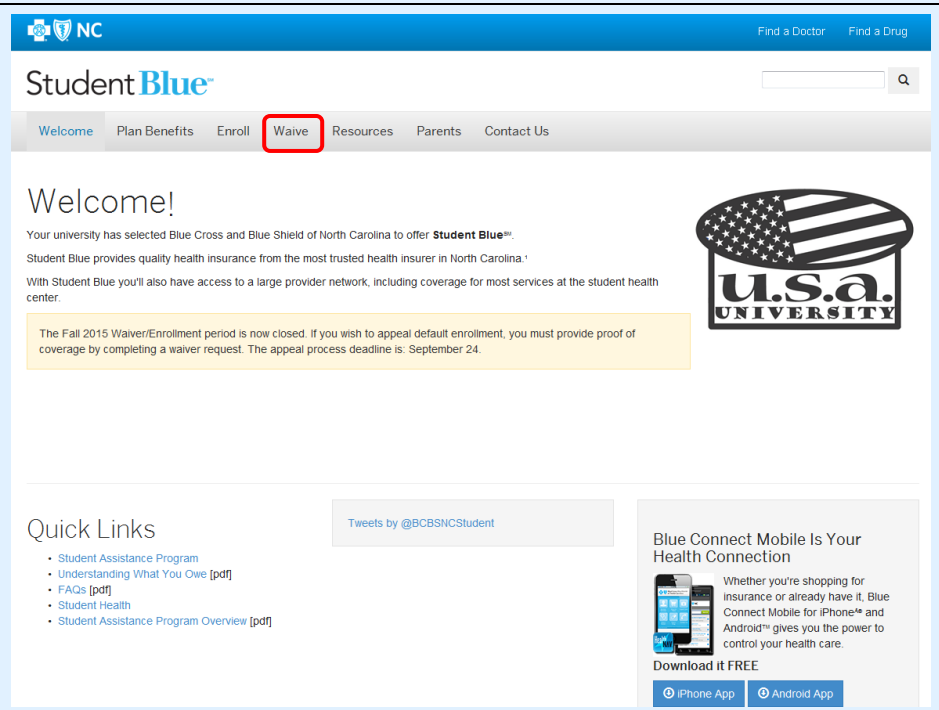
Access the Student Blue website at www.bcbsnc.com/student.

On the Student Blue homepage, select your school.



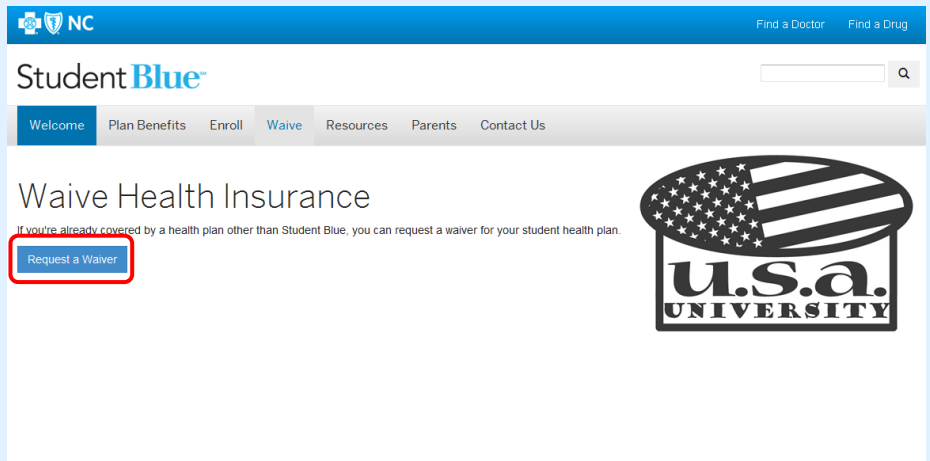
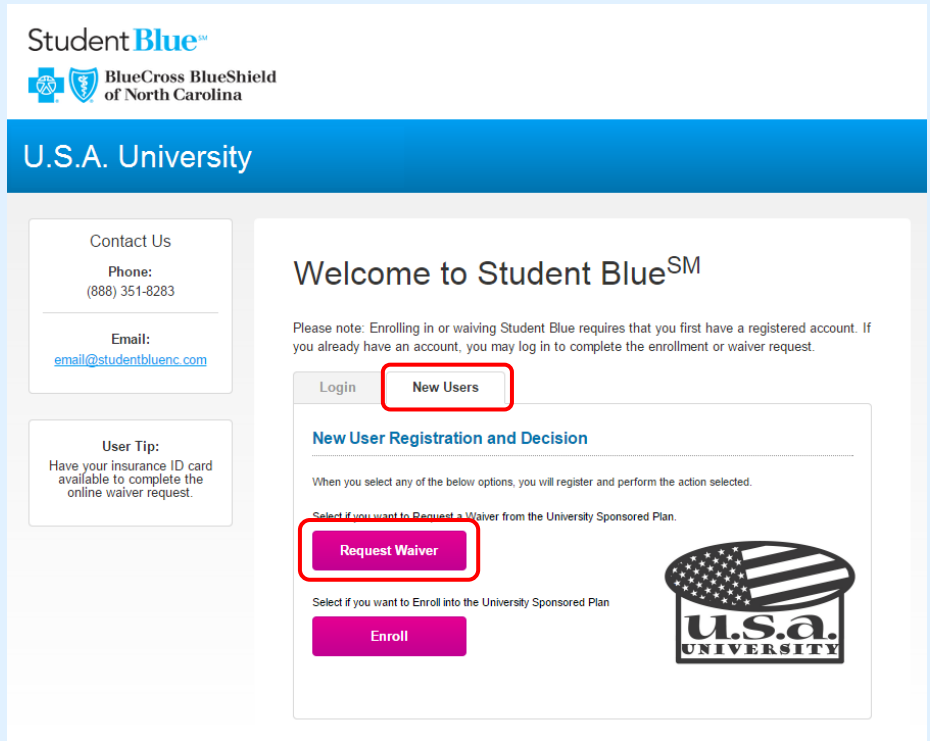
The screenshot shows the top navigation bar of the Student Blue website. The 'Find Your School' dropdown menu is open, and the 'U.S.A. University' option is highlighted with a red rectangular box. Below the navigation bar is a large banner image of a classroom with the text 'Insuring students for more than 25 years' and a sub-headline 'Our student health insurance plans offer many options to help make college life a little easier.'

Click the **Waive** tab.



The screenshot shows the main content area of the Student Blue website. The 'Waive' tab in the navigation menu is highlighted with a red rectangular box. Below the navigation bar, there is a 'Welcome!' section with text about the university's selection of Student Blue and a yellow warning box about the closed waiver period. To the right is the U.S.A. University logo. At the bottom, there are 'Quick Links' and a 'Blue Connect Mobile Is Your Health Connection' advertisement with 'Download it FREE' buttons for iPhone and Android.

Student Waiver – New User – International

<p>Click Request a Waiver.</p>	 <p>The screenshot shows the 'Student Blue' website with the 'Waive Health Insurance' section. A red box highlights the 'Request a Waiver' button. The page includes the Student Blue logo, navigation tabs (Welcome, Plan Benefits, Enroll, Waive, Resources, Parents, Contact Us), and the U.S.A. University logo.</p>
<p>Select the New User tab.</p> <p>Click Enroll.</p>	 <p>The screenshot shows the 'Student Blue' website with the 'U.S.A. University' header. The 'New User Registration and Decision' page is displayed, with the 'New Users' tab highlighted. A red box highlights the 'Request Waiver' button. The page includes contact information, a user tip, and the U.S.A. University logo.</p>

Student Waiver – New User – International

Enter Primary and Secondary email address.



Welcome, sidney squash



U.S.A. University

[DASHBOARD](#)

[ENROLLMENTS & WAIVERS](#)

[MESSAGE CENTER](#)

Contact Us

Phone:
(111) 111-1111

Email:
info@studentblue.com

User Tip:
Have your insurance ID card available to complete the online waiver request.

Waiver Request - Fall 2015

If you already have insurance, submit your insurance information below to request a waiver.

Your insurance information will need to be verified each semester.

Student Information

First Name	sidney
Middle Initial	
Last Name	squash
Student Id	850277377
Gender	Male
Date of Birth (mm/dd/yyyy)	1/1/1980

Email Address *

Confirm Primary Email Address *

Secondary Email Address (e.g. Parent's Email)

Confirm Secondary Email Address

Scroll past Student Information.

Review the Waiver Requirements and select all that apply.

Note: The international student must meet and attest to each of these requirements by checking each box.

Waiver Requirements

By checking each of the following boxes, I attest that my policy satisfies the Mandatory UNC-System Hard Waiver Plan's minimum waiver requirements for international students. The Plan's minimum waiver requirements for international students are stated next to each of the following boxes.

- My policy has a minimum total benefit/coverage of \$100,000 (USD) per accident or illness *
- My policy has a deductible of no more than \$500 (USD) *
- My policy has medical evacuation coverage of at least \$50,000 (USD) *
- My policy has repatriation coverage of at least \$25,000 (USD) *
- My policy is currently active and will cover me for the duration of the current semester *

Student Waiver – New User – International

Scroll past Waiver Requirements.

Enter the Policy and Health Carrier Information.

Policy Information

Policy Number *

Depending on your insurance provider this number may be called Policy Number, Member Number, Account Number, or Subscriber Number.

Group/Plan Number

Policy Holder First Name *

Policy Holder Middle Initial

Policy Holder Last Name *

Relation to Policy Holder *

Health Carrier Contact Information

Insurance Company Name *

Company Address 1

Scroll past policy and health carrier information.

Select the **Add Proof of Coverage** button. Browse and locate desired document and select open.

Note: Proof of Waiver is optional for domestic, but required for international.

Proof of Coverage

You may upload any documentations from your insurance carrier which display your policy's effective dates of active coverage and any pertinent information.

Examples of proof: Insurance Card, Confirmation Letter, Statement of Coverage, etc

Add Proof of Coverage (Required)

Acceptable file types: .PDF, .JPG, .PNG

Acceptable file sizes: 10 MB per file

Student Waiver – New User – International

<p>Select “Yes” or “No”, if you would like to automatically resubmit waiver for the Spring/Summer semester.</p>	<div data-bbox="542 218 1455 464"> <h3>Resubmission Opt-In</h3> <p>I would like for Student Blue to automatically re-submit my waiver request in the spring semester *</p> <div data-bbox="565 373 711 453"> <input type="text" value="Yes"/> </div> </div>
<p>Select the check box and certify the information provided is accurate.</p> <p>Click Submit.</p>	<div data-bbox="542 491 1455 800"> <h3>Waiver Agreements</h3> <p><input type="checkbox"/> Certification - I attest that the above information is accurate and authorize its verification. I realize that if the waiver information is found to be invalid, the waiver request will be denied. *</p> <div data-bbox="553 705 760 793"> <input type="button" value="Submit"/> </div> </div>
<p>Confirmation page appears.</p> <p>Waiver requests will result in one of the following responses:</p> <ul style="list-style-type: none"> • Approved: the waiver is approved. No further action is required. The student receives an e-mail confirmation. Students can also view the confirmation e-mail in the Message Center. • Denied: the waiver request is denied. The student will be contacted by e-mail. • Pending: the waiver is placed in a pending status because more information or research is required. The student will be contacted by e-mail to follow up. Students will receive a waiver request decision e-mail within 5 business days of submission. 	<div data-bbox="542 961 1455 1734"> <p>The screenshot shows the 'Waiver Pending' confirmation page. At the top, it says 'Student Blue' and 'BlueCross BlueShield of North Carolina'. The user is identified as 'sidney squash'. The page title is 'U.S.A. University' and 'Waiver Pending'. A green message box states 'Your waiver application has been received.' A yellow message box states 'Your waiver is currently Pending'. Below this, it says 'Please check your e-mail for updates regarding the status of your waiver.' A table shows the user's details: Status (Pending), First Name (sidney), Middle Initial, Last Name (squash), Student Id (850277377), and Email Address.</p> </div>

Access the Student Blue website at www.bcbsnc.com/student.

The dashboard provides access to all the information and functionality students need to enroll, submit a waiver or check the status of previously submitted transactions.

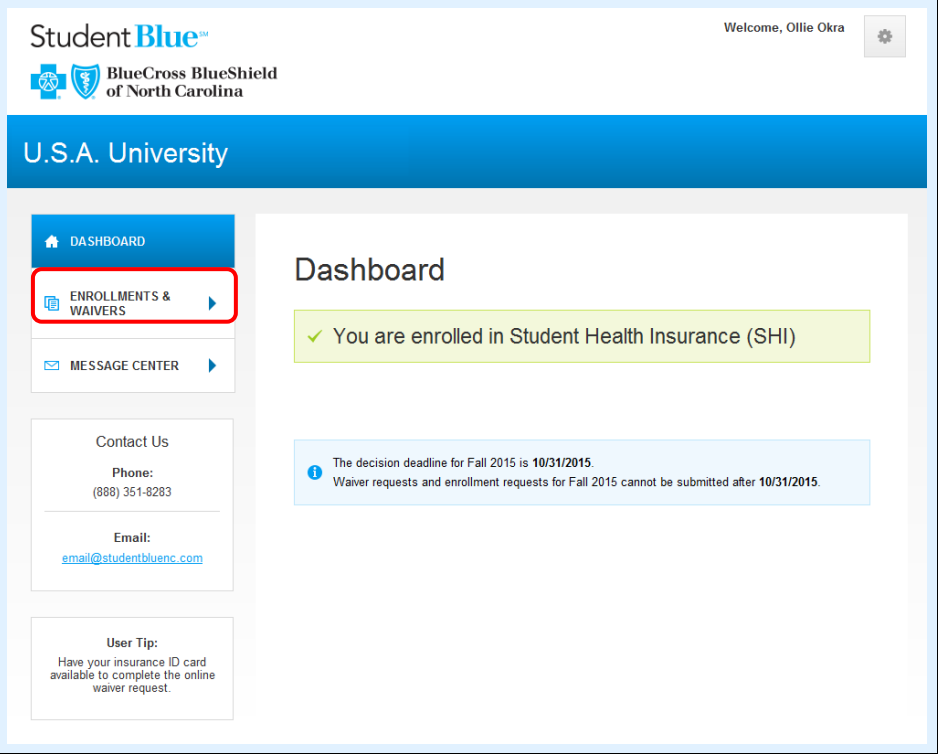
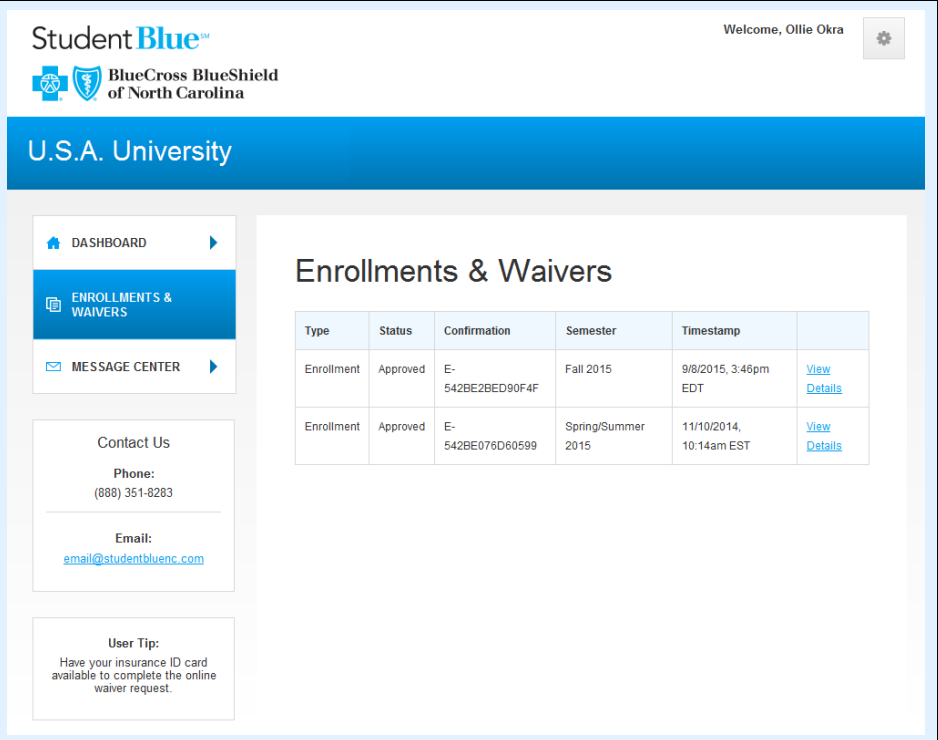
From the Dashboard the student will also see an Enrollment or Waiver confirmation message.

The screenshot displays the Student Blue website interface for U.S.A. University. At the top, the logo for Student Blue (BlueCross BlueShield of North Carolina) is visible, along with a user greeting 'Welcome, Ollie Okra' and a settings icon. A blue banner below the logo reads 'U.S.A. University'. On the left side, there is a navigation menu with three items: 'DASHBOARD' (with a home icon), 'ENROLLMENTS & WAIVERS' (with a document icon and a right-pointing arrow), and 'MESSAGE CENTER' (with an envelope icon and a right-pointing arrow). Below the menu is a 'Contact Us' section with the phone number '(888) 351-8283' and the email address 'email@studentblueinc.com'. At the bottom left, a 'User Tip' box advises having an insurance ID card available for online waiver requests. The main content area on the right is titled 'Dashboard' and features a prominent green confirmation message: '✓ You are enrolled in Student Health Insurance (SHI)'. Below this, a light blue information box states: 'The decision deadline for Fall 2015 is 10/31/2015. Waiver requests and enrollment requests for Fall 2015 cannot be submitted after 10/31/2015.'

Access the Student Blue website at www.bcbsnc.com/student.

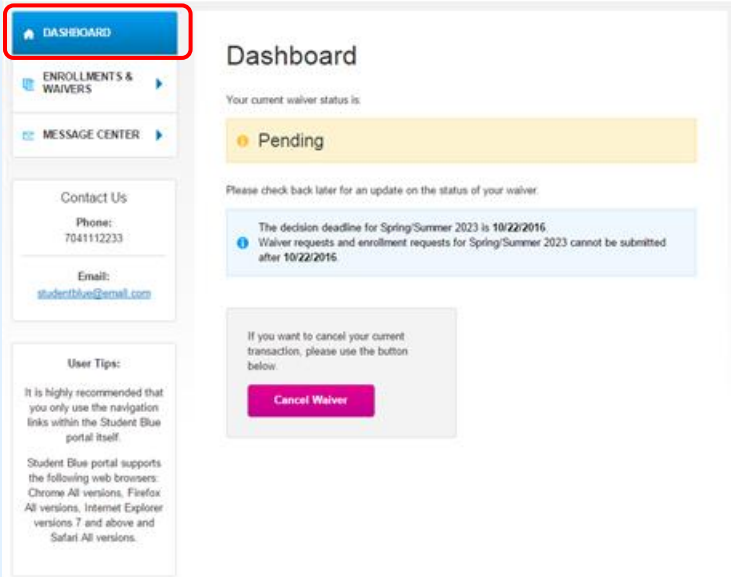
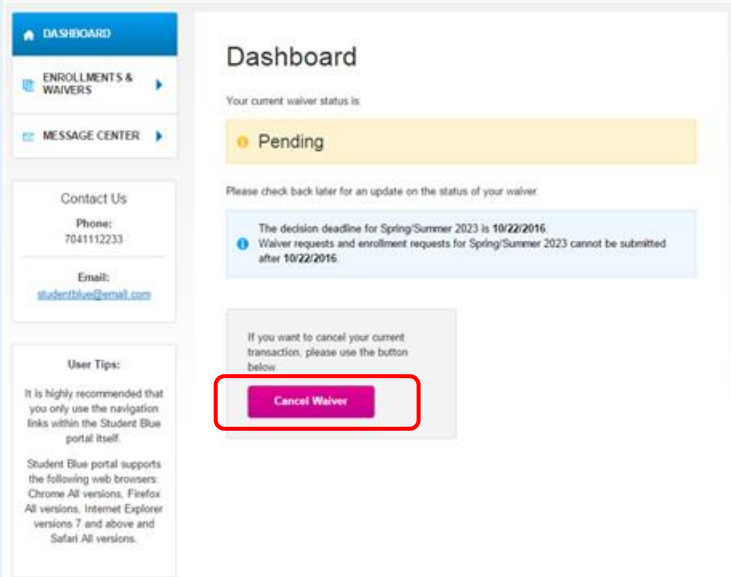
<p>Click on Message Center from the Dashboard.</p>																			
<p>All communications from Student Blue will be posted here. Click on the message to view details.</p> <p><i>Note: Students cannot send e-mails through the Student Blue tool.</i></p>	<table border="1"> <thead> <tr> <th>Subject</th> <th>Date</th> </tr> </thead> <tbody> <tr> <td>StudentBlue Enrollment</td> <td>9/8/2015, 3:46pm EDT</td> </tr> <tr> <td>Student Blue. Your password has been reset</td> <td>3/26/2015, 1:52pm EDT</td> </tr> <tr> <td>Your Student Blue account has been locked</td> <td>3/26/2015, 1:45pm EDT</td> </tr> <tr> <td>Student Blue. Your password has been reset</td> <td>2/19/2015, 10:03am EST</td> </tr> <tr> <td>Your Student Blue account has been locked</td> <td>2/19/2015, 10:00am EST</td> </tr> <tr> <td>Your Student Blue account has been locked</td> <td>2/13/2015, 2:00pm EST</td> </tr> <tr> <td>StudentBlue Enrollment</td> <td>11/10/2014, 10:14am EST</td> </tr> <tr> <td>Welcome To Student Blue!</td> <td>11/10/2014, 10:14am EST</td> </tr> </tbody> </table>	Subject	Date	StudentBlue Enrollment	9/8/2015, 3:46pm EDT	Student Blue. Your password has been reset	3/26/2015, 1:52pm EDT	Your Student Blue account has been locked	3/26/2015, 1:45pm EDT	Student Blue. Your password has been reset	2/19/2015, 10:03am EST	Your Student Blue account has been locked	2/19/2015, 10:00am EST	Your Student Blue account has been locked	2/13/2015, 2:00pm EST	StudentBlue Enrollment	11/10/2014, 10:14am EST	Welcome To Student Blue!	11/10/2014, 10:14am EST
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Access the Student Blue website at www.bcbsnc.com/student.

<p>Click on Enrollment and Waivers from the Dashboard.</p>	 <p>The screenshot shows the Student Blue dashboard for U.S.A. University. The user is logged in as Ollie Okra. The dashboard includes a navigation menu on the left with 'ENROLLMENTS & WAIVERS' highlighted. The main content area shows a confirmation message: 'You are enrolled in Student Health Insurance (SHI)'. Below this is a notification about the decision deadline for Fall 2015 being 10/31/2015. Contact information and a user tip are also visible.</p>																		
<p>All submitted enrollment and waivers are displayed. Click view details to see more information.</p>	 <p>The screenshot shows the 'Enrollments & Waivers' section of the dashboard. It features a table with the following data:</p> <table border="1"> <thead> <tr> <th>Type</th> <th>Status</th> <th>Confirmation</th> <th>Semester</th> <th>Timestamp</th> <th></th> </tr> </thead> <tbody> <tr> <td>Enrollment</td> <td>Approved</td> <td>E-542BE2BED90F4F</td> <td>Fall 2015</td> <td>9/8/2015, 3:46pm EDT</td> <td>View Details</td> </tr> <tr> <td>Enrollment</td> <td>Approved</td> <td>E-542BE076D60599</td> <td>Spring/Summer 2015</td> <td>11/10/2014, 10:14am EST</td> <td>View Details</td> </tr> </tbody> </table>	Type	Status	Confirmation	Semester	Timestamp		Enrollment	Approved	E-542BE2BED90F4F	Fall 2015	9/8/2015, 3:46pm EDT	View Details	Enrollment	Approved	E-542BE076D60599	Spring/Summer 2015	11/10/2014, 10:14am EST	View Details
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Student Blue – Void Transaction

Access the Student Blue website at www.bcsnc.com/student.

<p>After you have completed the Enrolment or Waiver process, you can cancel the transaction.</p> <p>Click the Dashboard button.</p>	 <p>The screenshot shows the Student Blue Dashboard. On the left sidebar, the 'DASHBOARD' button is highlighted with a red box. The main content area shows the user's current waiver status as 'Pending'. Below this, there is a message: 'Please check back later for an update on the status of your waiver.' A blue box contains the decision deadline for Spring/Summer 2023, which is 10/22/2016, and states that waiver requests and enrollment requests for Spring/Summer 2023 cannot be submitted after 10/22/2016. At the bottom, there is a section for 'Cancel Waiver' with a red box around the button.</p>
<p>Click Cancel Waiver or Cancel Enrolment button.</p>	 <p>This screenshot is identical to the one above, but the 'Cancel Waiver' button in the bottom right section is highlighted with a red box.</p>

Click **Yes** button.

The screenshot shows a dashboard interface. On the left is a navigation menu with 'DASHBOARD', 'ENROLLMENTS & WAIVERS', and 'MESSAGE CENTER'. Below the menu is a 'Contact Us' section with phone and email information, and a 'User Tips' section. The main content area is titled 'Dashboard' and shows 'Your current waiver status is: Pending'. A modal dialog box is open in the center with the title 'Are you sure?' and the text 'Are you sure you want to cancel your Waiver Transaction? (Doing this will cancel your transaction and you will need to transact again.)'. The dialog has two buttons: 'Yes' (highlighted with a red box) and 'No'. Below the dialog, a 'Cancel Waiver' button is visible.

Confirmation Screen appears.

The screenshot shows the same dashboard interface as above, but with a confirmation message. A yellow banner at the top of the main content area contains a green checkmark and the text 'Successfully voided transaction.' Below this are two informational messages: 'The decision deadline for Spring/Summer 2023 is 10/22/2016. Waiver requests and enrollment requests for Spring/Summer 2023 cannot be submitted after 10/22/2016.' and 'You have not yet submitted an approved waiver request or enrollment request for Spring/Summer 2023.' At the bottom, there are two cards: 'Enroll with the University-Sponsored Plan' with an 'Enroll' button, and 'Waiver Request' with a 'Request Waiver' button.

Non-Discrimination and Accessibility Notice

Discrimination is Against the Law

- Blue Cross and Blue Shield of North Carolina (“BCBSNC”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.
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- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages
- If you need these services, contact Customer Service **1-888-206-4697**, TTY and TDD, call **1-800-442-7028**.
- If you believe that BCBSNC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:
 - BCBSNC, PO Box 2291, Durham, NC 27702, Attention: Civil Rights Coordinator- Privacy, Ethics & Corporate Policy Office, Telephone **919-765-1663**, Fax **919-287-5613**, TTY **1-888-291-1783** civilrightscordinator@bcbsnc.com
- You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Civil Rights Coordinator - Privacy, Ethics & Corporate Policy Office is available to help you.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 **1-800-368-1019**, **800-537-7697** (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.
- This Notice and/or attachments may have important information about your application or coverage through BCBSNC. Look for key dates. You may need to take action by certain deadlines to keep your health coverage or help with costs. You have the right to get this information and help in your language at no cost. Call Customer Service **1-888-206-4697**.



ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-888-206-4697 (TTY: 1-800-442-7028).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-206-4697 (TTY: 1-800-442-7028).

注意: 如果您講廣東話或普通話, 您可以免費獲得語言援助服務。請致電 1-888-206-4697 (TTY: 1-800-442-7028)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-206-4697 (TTY: 1-800-442-7028).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-206-4697 (TTY: 1-800-442-7028)번으로 전화해 주십시오.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-206-4697 (ATS : 1-800-442-7028).

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-888-206-4697. المبرقة الكاتبة: 1-800-442-7028.

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-888-206-4697 (TTY: 1-800-442-7028).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-206-4697 (телетайп: 1-800-442-7028).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-206-4697 (TTY: 1-800-442-7028).

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:સુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-888-206-4697 (TTY: 1-800-442-7028).

ចំណាំ: ប្រសិនបើលោកអ្នកនិយាយជាភាសាខ្មែរ សេវាកម្មជំនួយផ្នែកភាសាមានផ្តល់ជូនសម្រាប់លោកអ្នកដោយមិនគិតថ្លៃ។ សូមទំនាក់ទំនងតាមរយៈលេខ: 1-888-206-4697 (TTY: 1-800-442-7028)។

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-206-4697 (TTY: 1-800-442-7028).

ध्यान दें: यदि आप हिन्दी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-888-206-4697 (TTY: 1-800-442-7028) पर कॉल करें।

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-888-206-4697 (TTY: 1-800-442-7028).

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-888-206-4697 (TTY: 1-800-442-7028) まで、お電話にてご連絡ください。