Where are We?
Immunization Information

- A $25 Immunization Non-Compliance charge will be placed on the student’s account if records are not submitted via ConnectCarolina by the 1st day of classes.
- Students will be withdrawn from UNC if records are not received by the 30th day of the fall semester!

Login to Connect Carolina Student Center

Click on the “General Items” Link under your To-Do List

Click on the “Immunization Form” link and follow the directions to complete and upload your form.

If additional information is needed, a new item will be added to your To-Do list
Patient Confidentiality

1. If a student is 18 years of age or older, the student must give permission to share their health records.

2. If a student is UNDER 18, parents/guardians will be contacted about treatment except for encounters related to:
   - Substance Use/Misuse
   - Mental Health Issues
   - Pregnancy
   - Communicable Diseases

3. Campus Health does not accept blanket release of information forms.

What about Emergency Situations?
- Make sure ConnectCarolina is updated with current Emergency Contact Information.
Hours of Operation

**Fall & Spring**

- **Monday – Friday**
  - 8am-5pm: Campus Health Open
  - 5pm-6pm: Same Day/Urgent Care

- **Weekends**
  - 8am-5pm: Same Day/Urgent Care

**Summer**

- **Monday – Friday**
  - 8am-5pm: Campus Health Open

- **Weekends**
  - Closed for Services

**After-Hours Assistance: 919-966-2281**

- HealthLink
- Campus Health & CAPS Providers on Call

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<td>Insomnia Clinic</td>
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Coming Soon…..

Student led Emergency Medical First Responder Service. Will reduce on scene response times by as much as 10 minutes. Will be a supplement to the Orange County EMS.

UNC Medical Students working with Campus Health and other campus partners to distribute “Stop the Bleed” kits to approximately 100 locations on campus.

Referrals to the “Exercise is Medicine” program offered through the UNC Exercise Science & Psychology program.
Board-Certified Physicians, Physician Assistants, & Nurse Practitioners

Provide services ranging from general health care to management of chronic conditions

Provide inclusive and culturally competent health care to all students with direct access to an Integrated Behavioral Health Specialist

Seek to pair students with providers who they are comfortable providing their care

Primarily work on an appointment basis

On-site Referral Specialist
Sports Medicine & Physical Therapy

Jointly supported by the Athletic Department and the Campus Health Fee

Students receive care from the same professionals caring for scholarship athletes

Orthopedics and Physical Therapy Services
  • Professional charges may apply
Gynecology Services

Gynecology providers are board-certified medical professionals with expertise in Gynecological Care.

Inclusive gynecology services and education to persons of all identities.

Services include comprehensive preventative services as well as problem specific visits.
Pharmacy Services

- Accepts electronic prescriptions, including controlled substances
- RX and Over the Counter medications
- Two convenient locations on campus
- Flu shots available on a walk-in basis
- Almost all insurances accepted
- Naloxone Distribution Program
- Easy transfer of prescriptions
- Drug Take Back Site

Student Stores Pharmacy
Monday – Friday: 9am-6pm
Saturday: 10am-2pm

Campus Health Pharmacy
Monday – Friday: 9am-6pm
Access initial assessments during walk-in hours
Mon-Thurs: 9am-12pm & 1pm-4pm
Fri: 9:30am-12pm & 1pm-4pm

Staffed by clinical social workers, psychologists, psychiatrists, psychiatric nurse practitioners, and clinical pharmacist practitioners

Initial Assessments, Brief Therapy, Group Therapy, Crisis Intervention, Prescriptions for Psychotropic Medications, Consultation with Campus and Parents
Transitions

- Ask Questions
- Encourage your Student
- Recommend CAPS
- Take Care of Yourself!
Financial FAQ

What is the difference between the Campus Health Fee and the Student Health Insurance Premium?
Campus Health Fee is $400 (billed $200 per semester)

What is Covered by the Health Fee?

- Unlimited Provider Visits in Primary Care & Gynecology
- Sports Medicine, including Concussion Care and Rehabilitation
- Counseling and Psychological Services including Individual and Group Psychotherapy
- 24-hour Nurse Advice Line, On-call Physician Access, and On-call Student Crisis Support
- Access to Orthopedics, Gynecology, Nutrition Services, Travel Clinic, Acupuncture
- Access to the Campus Health and Student Stores
- Pharmacies
Additional Services Covered by the Campus Health Fee

- Assistance navigating protocols relating to academic performance including course drops and withdrawal
- Helps fund health promotion and violence prevention services offered by Student Wellness
- Nurse consultations on various health related issues
- Campus public health and collaboration with local agencies
- Specialty clinic referral service and insurance assistance
- Preconception & pregnancy counseling
- Sexual Assault Resources
- Certified Diabetes Educator

"People at Campus Health are really friendly and they don’t judge you for whatever problems you might have.

- UNC Sophomore"

"It’s really invaluable...it really saved me the last couple of semesters, just having that person to talk to and work on my issues.

- UNC Senior"
Students must either waive out with proof of insurance, or enroll in the student insurance plan at bcbsnc.com/student.

If the student does not waive out, $1313.50 per semester will be billed to the student’s University account.
The UNC System Student Health Insurance Plan is administered by Blue Cross/Blue Shield of North Carolina.

- Plan covers most charges at Campus Health and is accepted worldwide.

- Coverage dates:
  - August 1st – December 31st
  - January 1st – July 31st

- Charges incurred outside of Campus Health are subject to deductibles, co-pays, and co-insurance.
In-Network Insurance Plans

All UNC-Sponsored Insurance Plans are In-Network at Campus Health

For specific In-Network Plan details, see: campushealth.unc.edu/charges-insurance
Insurance Tips

1. Students need a copy of insurance cards (front & back) and need to know the policy holder’s:
   • Full name
   • Address
   • Complete date of birth

2. Campus Health will electronically file a student’s primary insurance.

3. For international insurance plans, Campus Health can provide students documentation to file claims.
We Welcome EVERYONE!

ALL Races and Ethnicities
ALL Sexual Orientations
ALL Religions
ALL Languages
ALL Gender Identities & Expressions

ALL Countries of Origin
ALL Abilities and Disabilities
ALL Ages

We are Campus Health!
Questions?

Campus Health
Phone: 919-966-2281
campushealth.unc.edu

Counseling and Psychological Services
Phone: 919-966-3658
caps.unc.edu

Web Portal: healthyheels.unc.edu
Insurance Waiver: bcbsnc.com/student
Immunization Form: connectcarolina.unc.edu

Ask your Orientation Leader about visiting
Campus Health & CAPS

HealthyHeels.org @UNCHealthyHeels @UNCHealthyHeels UNC Healthy Heels