Accessing International Travel Clinic Services

Step 1: Complete and sign the Travel Questionnaire [1]

- Email it and images of the front and back of your medical and prescription insurance card(s) to travelclinic@unc.edu [2]. You could alternatively bring it and your medical and prescription insurance card(s) to Administration West on the 2nd floor of Campus Health or fax them to 919 966-6575.
- A $60 charge for the travel clinic services will be posted to your university account after you have submitted your questionnaire. This charge will provide you with access to the educational modules as well as itinerary-specific immunization and medication recommendations for your travel. Because we are supported by student fees, if you are not a student, the charge is $75.
• An additional charge may apply if substantial changes are made to your itinerary after your questionnaire is submitted. Please list all countries you may visit.

Step 2: View the online Travel Clinic Presentation

You will receive an email from Campus Health Travel Clinic (travelclinic@unc.edu [2]) giving you access instructions for Campus Health’s online Travel Clinic Presentation Modules

• Each of the 5 modules covers various travel-related topics.
• Watch each module, answering the quiz questions as you go. Submit your ONYEN verifying your completion. View any of the links provided if you want to know more about a particular topic.
• You will have access to the online Travel Clinic Presentation Modules for 1 year.
• You will receive itinerary specific information with your recommendations.

Step 3: Review your Recommendations and Travel Materials

Once you complete the Travel Clinic Presentation Modules and we have completed your recommendations*, you will receive your personalized travel materials and an immunization appointment date and time based on your preference indicated on the travel questionnaire. If you need to change your immunization appointment, please call 919 966-9176.

• You may elect to have your Recommendations and Travel Materials emailed to your UNC email address (Exception: Prescription forms cannot be emailed) OR you may elect to pick up your medications or Prescription form at the Campus Health Pharmacy in the basement of the Campus Health building.
• Please contact us with any questions you may have regarding your travel or recommendations by emailing travelclinic@unc.edu [2] or calling 919 966-9176. Typically an appointment with a Campus Health travel provider will not be necessary, but a 20 minute appointment may be requested by calling 919 966-9176.

*Please note that in times of high demand (typically a few weeks before Spring Break and the last month of Spring Semester), it may take us longer to get your recommendations to you. Please plan ahead when possible.
Step 4: Get your immunizations and medications

The day of your immunization appointment, first come to Campus Health Pharmacy to pick up your meds and your travel materials if you did not receive them by email. Please arrive 20 to 30 minutes early to discuss your recommendations including your medications and vaccination options with a travel pharmacist.

Notes:

- **Chronic Medical Conditions:** If you have a chronic medical condition, schedule a separate appointment with your medical provider and inform them of your travel. You need to have a plan to handle "flares" in conditions while abroad.
- **Charges and Insurance:** There are additional charges for immunizations and medications that often can be submitted to insurance. It is highly recommended that before your immunization appointment, you call your insurance company and ask about their coverage of recommended vaccines. Your educational materials will include a list of CPT codes for vaccines that your insurance company may need to determine coverage. Please note that the $60 Travel Clinic Services charge is not covered by insurance.
- **Medications:** If Campus Health Pharmacy has access to your prescription insurance information, your medications may be picked up the day of your immunization appointment. Meds not picked up within 5 days are returned to stock. Contact Campus Health Pharmacy if you wish to have your prescriptions sent to another pharmacy.
- **After your trip:** Seek medical care if you are ill (even weeks to months after travel), especially if you have a fever and were in a malaria risk area. Be sure to tell your medical provider where and when you traveled. For travel to a country with risk of malaria, continue your malaria preventive medication for the specified time following your return. Schedule reminders in your calendar for obtaining recommended screening tests about 3 months after your return, even if you have no symptoms.

*Last Updated December 2020*

Source URL: https://campushealth.unc.edu/services/international-travel-clinic/accessing-international-travel-clinic-services

Links