Radiology

To Receive an X-ray

Patients must be seen by a Campus Health provider in order to receive an X-ray. The best way to make an appointment at Campus Health is to request one on the Healthy Heels Portal and a scheduling staff member will call you back (please be ready to answer our call). If you have an acute injury you can call 919-966-2281 to make sure you are seen and taken care of in a timely manner.

Charges

There is a charge per X-ray study depending on your providers order. These charges can be discussed with you before any study is completed.

Insurance

Campus Health is an accredited health care organization and its services are generally covered by insurance plan. Visit Insurance at Campus Health and see if Campus Health is in-network with your insurance. Any charges not covered by health insurance, including deductibles and co-insurance, will be the patient?s responsibility and will be added to your Connect Carolina account.

Copies of films

Copies of your X-ray study (in the form of a CD) can be obtained by completion of a Release of Information Authorization Form and forwarded to Health Information Management. Time sensitive requests should be made in person at Health Information Management or the Radiology Department at Campus Health during regular business hours.
To Receive X-rays with an Order from a Specialist or Outside Campus Health Provider

If you have an X-ray order and you would like to complete your study at Campus Health, please schedule an appointment. The best way to make an appointment at Campus Health is to request one on the Healthy Heels Portal [1] and a scheduling staff member will call you back (please be ready to answer our call).

For all other questions you can contact the Radiology Department at Campus Health directly by calling 919-966-6567.

Source URL: https://campushealth.unc.edu/services/radiology

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